

# Riva Vision Range

# Balanced Flue Log Effect Stove

With Upgradeable Control Valve



# Instructions for Use, Installation and Servicing

For use in GB, IE (Great Britain and Republic of Ireland)

### **IMPORTANT**

THE OUTER CASING, FRONT AND GLASS PANEL BECOME EXTREMELY HOT DURING OPERATION AND WILL RESULT IN SERIOUS INJURY AND BURNS IF TOUCHED. IT IS THEREFORE RECOMMENDED THAT A FIREGUARD COMPLYING WITH BS 8423:2002 IS USED IN THE PRESENCE OF YOUNG CHILDREN, THE ELDERLY OR INFIRM.

This product contains a Heat resistant glass panel. This panel should be checked during Installation and at each servicing interval. If any damage is observed on the front face of the glass panel (scratches, scores, cracks or other surface defects), the glass panel must be replaced and the appliance must not be used until a replacement is installed. Under no circumstances should the appliance be used if any damage is observed, the glass panel is removed or broken.

It is essential that ALL of the screws that retain the glass frame are replaced and tightened correctly. Under no circumstances should the appliance be operated if any of these screws are loose or missing.

These Instructions must be left with the appliance for future reference and for consultation when servicing the appliance. Please make the customer aware of the correct operation of the appliance before leaving these instructions with them.

The commissioning sheet found on Page 3 of this Instruction manual must be completed by the Installer prior to leaving the premises.



## Contents

### Riva Vision - Balanced Flue

Covering the following models:

Model	NATUR	AL GAS	LPG		
	Top Exit Rear Exit		Top Exit	Rear Exit	
Riva Vision Small	N/A	526-046	N/A	526-405	
Riva Vision Midi	526-109	526-100	526-486	526-471	
Riva Vision Medium	526-176	526-155	526-612	526-580	

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To receive your Extended Warranty your Gazco appliance must have been purchased from our Expert Retailer Network and registered within one month of purchase or installation. Please note that all warranties are effective from the date of purchase. Any Gazco product purchased outside of our Extended Retailer Network, or not registered within the stated time will carry a standard 12 month warranty.

It is a condition of the Extended Warranty that the installation complies with the relevant Building Regulations and is carried out by a suitably trained and qualified individual (GasSafe in the UK or equivalent in other countries) with the certificate of installation and the Commissioning Report on Page 3 completed and retained by the end user.

Full terms and conditions are detailed in the Warranty Statement on the Gazco website www.gazco.com. In the event of any conflict of information the wording on the website shall prevail.

Important Note: Should any problems be experienced with your product, claims must first be submitted to the Expert Retailer where the appliance was purchased from who will offer immediate assistance or contact Gazco on your behalf.



It is a requirement of the Building Regulations 2010 that the installation of this appliance is notified to the Local Authority. It is the responsibility of the GasSafe registered installer to carry out this notification to the Local Authority via the GasSafe register Competent Persons Scheme in England and Wales (different rules apply in Scotland and Northern Ireland).

When the installation has been notified, GasSafe will send a Building Regulations Compliance Certificate to you containing details of the work completed. Please ensure that the person responsible for the installation of this appliance completes this notification and records it in the Appliance Commissioning Checklist on page 3.

IT IS YOUR RESPONSIBILTY TO COMPLY WITH THE BUILDING REGULATIONS AND BE ABLE TO PRODUCE THIS CERTIFICATE SHOULD IT BE REQUIRED IN THE FUTURE.



# **Appliance Commissioning Checklist**

To assist us in any guarantee claim please complete the following information:-

### **IMPORTANT NOTICE**

Explain the operation of the appliance to the end user, hand the completed instructions to them for safe keeping, as the information will be required when making any guaranteed claims.

FLUE CHECK	PASS	FAIL
1. Flue Is correct for appliance		
2. Flue flow Test N/A		
3. Spillage Test N/A		
GAS CHECK		
1. Gas soundness & let by test		
2. Standing gas pressure	mb	
Appliance working pressure (on High Setting)     NB All other gas appliances must be operating on full	mb	
4. Gas rate	m <sup>3</sup> /h	
5. Does Ventilation meet appliance requirements N/A		
7. Have controls been upgraded (Upgradeable models only) 8455 Standar	d YES	NO
8456 Programmable Thermostatic and Time	r YES	NO
SAFETY CHECK		
1. Glass checked to ensure no damage, scratches, scores or cracks.		
2. Door secured correctly and all screws replaced		
BUILDING CONTROL NOTIFICATION	YES	NO
1. Installer notified GasSafe/Local Authority of installation via Competent Persons Scheme?		

# RETAILER AND INSTALLER INFORMATION Retailer Installation Company. Contact No. Engineer. Contact No. Model No. Gas Safe Reg No. Date of Installation Gas Type.



### Welcome

Congratulations on purchasing your Vision stove, if installed correctly Gazco hope it will give you many years of warmth and pleasure for which it was designed.

The purpose of this manual is to familiarise you with your appliance, and give guidelines for its installation, operation and maintenance. If, after reading, you need further information, please do not hesitate to contact your Gazco retailer.

### **WARNING**



In the event of a gas escape or if you can smell gas, please take the following steps:

- Immediately turn off the gas supply at the meter/emergency control valve
- · Extinguish all sources of ignition
- · Do not smoke
- Do not operate any electrical light or power switches (On or Off)
- Ventilate the building(s) by opening doors and windows
- · Ensure access to the premises can be made

Please report the incident immediately to the National Gas Emergency Service Call Centre on 0800 111 999 (England, Scotland and Wales), 0800 002 001 (N. Ireland) or in the case of LPG, the gas supplier whose details can be found on the bulk storage vessel or cylinder.

The gas supply must not be used until remedial action has been taken to correct the defect and the installation has been recommissioned by a competent person.

### 1. General

1.1 Installation and servicing must only be carried out by a competent person whose name appears on the Gas Safe register. To ensure the engineer is registered with Gas Safe they should possess an ID Card carrying the following logo:



- 1.2 In all correspondence, please quote the appliance type and serial number, which can be found on the data badge. The databadge is located on a chain behind the lower plinth.
- 1.3 Do not place curtains above the appliance: You must have 300mm (1') clearance between the appliance and any curtains at either side.

- 1.4 No furnishings or other objects should be placed within1 metre of the front of the appliance.
- 1.5 If a shelf is fitted, a distance of 225mm above the appliance is required.
- 1.6 If any cracks appear in the glass panel do not use the appliance until the panel has been replaced.
- 1.7 If, for any reason, the flue has to be removed from the appliance, the seals must be replaced in the inner spigot.
- 1.8 Do not obstruct the flue terminal in any way i.e. by planting flowers, trees shrubs etc. in the near vicinity, or by leaning objects up against the terminal guard.
- 1.9 Do not put any objects on the terminal guard; it will lose its shape.
- 1.10 Do not use a garden sprinkler or hose near the terminal.
- 1.11 This product is guaranteed for 5 years from the date of installation, as set out in the terms and conditions of sale between Gazco and your local Gazco retailer. Please consult with your local Gazco retailer if you have any questions. In all correspondence always quote the Model Number and Serial Number.

### 2. Operating the Appliance

The control valve is located behind the glass plinth.

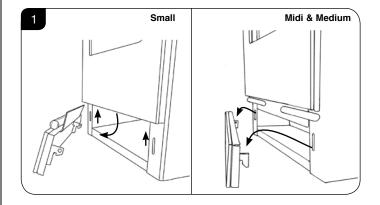
2.1 Remove the glass plinth to access the controls:

### **Small**

Lift the hooks clear of the slots on the front of the appliance and lower so that the tab on the glass plinth clears the glass front, see Diagram 1.

### Midi & Medium

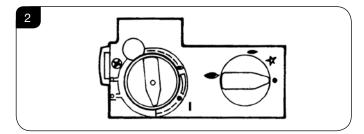
Lift the hooks clear of the slots on the front of the appliance, see Diagram 1.





The valve has two controls, see Diagram 2.

- 1. The right-hand knob controls the pilot ignition.
- 2. The left-hand knob controls the main burner.



2.2 Refer to separate instructions if your appliance is upgraded to include battery remote control. The instructions below apply whether or not you have the remote upgrade.

### **Lighting the Pilot**

- 2.3 To start the left-hand and right-hand control knobs must both point to off (●):
- 2.4 Press in the right-hand control knob and rotate anticlockwise until a click is heard. Continue to press in. The knob points to the pilot (—).

The pilot is lit.

2.5 Keep the knob depressed for 10 seconds before releasing. The pilot remains lit.

Repeat the above steps if the pilot does not stay lit.

NOTE: If the pilot goes out, the Interlock system prevents you lighting again for a short period.

- 2.6 If, after repeating the above steps the pilot does not light, contact your Retailer or Installer.
- 2.7 Turn the right-hand knob to the left to main burner setting ( →).

### Adjusting the Flame height

- 2.8 You can now adjust the flame height and temperature using the left-hand control knob.
- 2.9 Turn the left-hand knob anti-clockwise to increase the flame height.
- 2.10 Turn clockwise to decrease the height.



IMPORTANT: YELLOW FLAMES TYPICALLY APPEAR WHEN THE APPLIANCE HAS REACHED NORMAL OPERATING TEMPERATURE. THIS CAN TAKE UP TO 30 MINUTES.



WARNING: IF THE APPLIANCE FAILS TO LIGHT OR BECOMES EXTINGUISHED IN USE, WAIT 3 MINUTES BEFORE ATTEMPTING TO RELIGHT.

### 3. Turning OFF the Appliance

- 3.1 To turn the main burner off turn the left-hand knob until it points to off (●). Just the pilot remains lit.
- 3.2 Press in and turn the right-hand knob until it points to off (●). The pilot goes out.

### 4. Upgrading the Appliance

- 4.1 The appliance is fitted with a control valve that can easily be upgraded to battery powered remote control.
  - There are two versions of this control which can be obtained through your local Gazco stockist.
  - There is no requirement for this upgrade to be carried out by an approved Gas engineer. However Gazco recommend that this task is undertaken by a suitably competent person.
- 4.2 This upgrade can be fitted before or after installation but if side clearances are limited then it will be easier to upgrade the appliance before installation. Full instructions are included with the kit.

# Standard Remote Control (PART NUMBER 8455)

4.3 This remote control can control the gas appliance after the pilot has been lit. It can turn the main burner on and regulate it from low through to high and back again. It can turn the main burner off leaving the pilot burning.

# Thermostatic and Timer Remote Control (PART NUMBER 8456)

4.4 This remote control can control the gas appliance after the pilot has been lit.

### **MANUAL MODE**

Can be used to turn the main burner on and manually regulate it from low through to high and back again. It can also be used to turn the main burner off leaving the pilot burning.

### **AUTO MODE**

Will automatically regulate the room to a pre-set temperature.

### **TIMER MODE**

Will turn the appliance on and off according to a pre-set programme and automatically regulate the room temperature during the two on periods.



### 5. Cleaning the Appliance



IMPORTANT: THE OUTER PANELLING OF THE RIVA VISION IS MADE FROM GLASS. USE CAUTION WHEN INSTALLING, REMOVING AND STORING AS THE COMPONENTS ARE FRAGILE AND COULD BREAK UNLESS HANDLED CAREFULLY.

5.1 Make sure the appliance and surrounds are cool before cleaning.

Use:

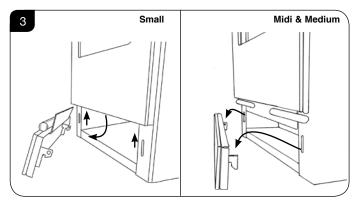
- A dry cloth to clean the appliance casing.
- A damp cloth for the glass front.
- 5.2 Remove the glass plinth to access the controls:

### **Small**

Lift the hooks clear of the slots on the front of the appliance and lower so that the tab on the glass plinth clears the glass front, see Diagram 3.

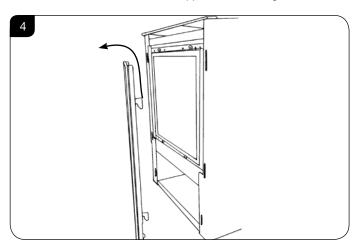
### Midi & Medium

Lift the hooks clear of the slots on the front of the appliance, see Diagram 3.

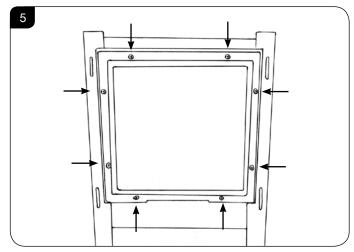


### All models

5.3 Remove the glass front to gain complete access to the control valve and the viewing aperture by lifting the hooks clear of the slots on the front of the appliance, see Diagram 4.



5.4 Using screwdriver remove the eight screws securing the glass frame to the appliance, see Diagram 5.Take care to support the glass when removing the screws.



- 5.5 The glass frame must be refitted to the appliance following cleaning or servicing. Hold in position and secure with the screws
- 5.6 Replace ALL of the securing screws ensuring that a screw is present in all fixing slots.



UNDER NO CIRCUMSTANCES SHOULD THE APPLIANCE BE USED IF ANY OF THE GLASS FRAME RETAINING SCREWS ARE LOOSE OR MISSING.

### 6. Arrangement of Fuel Bed

# Advice on handling and disposal of fire ceramics



The fuel effect of the log version of this appliance is made from Refractory Ceramic Fibre (RCF), a material which is commonly used for this application.

Protective clothing is not required when handling these articles, but we recommend you follow normal hygiene rules of not smoking, eating or drinking in the work area and always wash your hands before eating or drinking.

To ensure that the release of RCF fibres are kept to a minimum, during installation and servicing a HEPA filtered vacuum is recommended to remove any dust accumulated in and around the appliance before and after working on it. When servicing the appliance it is recommended that the replaced items are not broken up, but are sealed within heavy duty polythene bags and labelled as RCF waste.

RCF waste is classed as stable, non-reactive hazardous waste and may be disposed of at a licensed landfill site.

Excessive exposure to these materials may cause temporary irritation to eyes, skin and respiratory tract; wash hands thoroughly after handling the material.



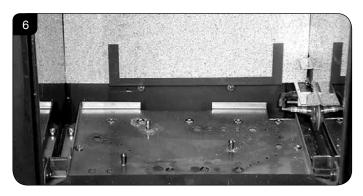
### 7. Log Layout

LOGS MUST BE POSITIONED ACCORDING TO THE FOLLOWING INSTRUCTIONS TO GIVE THE CORRECT FLAME EFFECT.

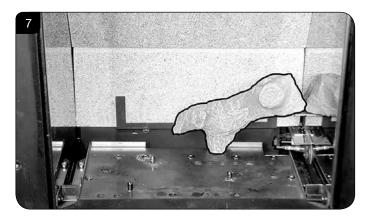
### Small Vision Layout

All logs can be identified by a letter (A - E) on their underside. Logs B and E also have holes to locate each onto a burner stud.

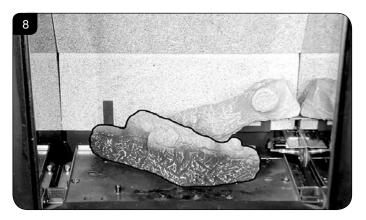
7.1 Ensure the burner tray is clean and free from any debris, see Diagram 6.



7.2 Place Log A on the higher rear bracket and push up against the back panel, see Diagram 7.



7.3 Place Log B over the two middle studs on the burner tray, see Diagram 8.

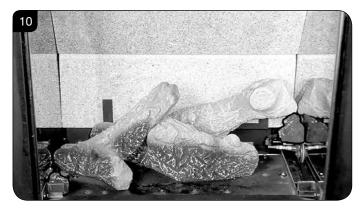


7.4 Place Log E onto the stud and behind the tag on the left hand side of the burner tray.Rest against Log B, see Diagram 9.



7.5 Place the small Ember at the front left of the firebox, against the rear of the log support bracket to obscure the reflection of the burner screw.

Place the larger Ember on the lower bracket above the pilot on the right hand side with the thicker edge facing the front and flat edges to the base and side, see Diagram 10.



7.6 Log C rests on the cutout on Log E and is pushed up to the side and rear of the firebox, see Diagram 11.





7.7 Place the pointed bottom of log D into the corner of the burner tray and rest on the location stud on log B, see Diagram 12.



7.8 Use some of the Embaglow provided and cover the ports in the burner tray with a liberal amount of fibres. Use a small piece in front of the log on the left hand side and a long strip in front of log B, see Diagram 13.

NOTE: It is not necessary to use all of the Embaglow.



7.9 Lower log guard into position, see Diagram 14.



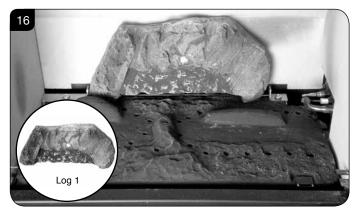
### Midi Vision Layout

7.10 Ensure the burner tray is clean and free from any debris, see Diagram 15.



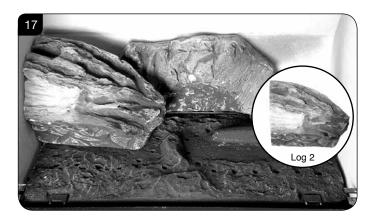
The three logs that make up the fuel bed are visually distinct and fit into specific parts on the burner tray.

7.11 Place the rear log into position between the rear brackets and pushed up against the back panel, see Diagram 16.



7.12 Place the second log into the left hand groove on the burner tray, see Diagram 17.

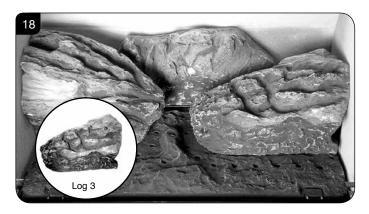
The log should butt up against the raised molding and the left hand side liner.



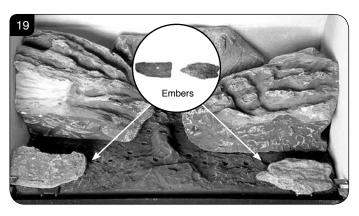


7.13 Place the third log into the groove on the right hand side, see Diagram 18.

The log should butt up against the raised molding and the right hand side liner.



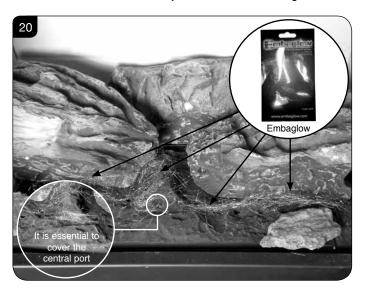
7.14 Once the logs are in there are two embers which can be loosely placed at the front of the fuel bed and cover the tabs securing the burner tray, see Diagram 19.



7.15 Use some of the Embaglow provided and cover the ports in the burner tray with a liberal amount of fibres, see Diagram 20.

It is essential to cover the port in the middle of the burner tray in order to get the most visually appealing flame picture.

NOTE: It is not necessary to use all of the Embaglow.



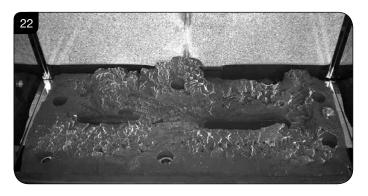
7.16 Fix log guard into position, see Diagram 21.



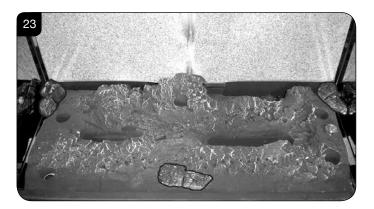
### Medium Vision Layout

The logs for the fuel bed are clearly individually labelled,  ${\bf A}$  to  ${\bf D}.$ 

7.17 Ensure the burner tray is clean and free from any debris, see Diagram 22.

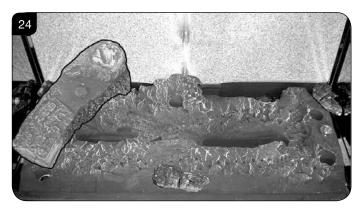


7.18 There are 3 embers. Place 2 embers in the back corners of the burner, resting in the cut outs, see Diagram 23. Place the last ember loosely at the front of the fuel bed to cover the hole in the centre.

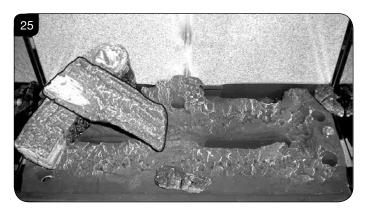




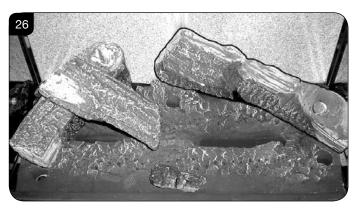
7.19 Place Log D on the left hand side of the burner. There is a hole on the underside of Log D which fits over the raised stud on the left of the burner. The back of the log should rest flat against the back panel, see Diagram 24.



7.20 Place Log B on top of Log D. There is a hole on the underside of Log B which fits over the raised stud on Log D to secure in place. The right hand side of the log rests in the groove in the burner, see Diagram 25.



7.21 Place Log C on the right hand side of the burner. There is a hole on the underside of Log C which fits over the raised stud on the right of the burner. The back of the log should rest flush against the back panel, see Diagram 26.



7.22 Place the log guard into position on the grooves on the sides of the firebox, see Diagram 27.



7.23 Place Log A across Log C. There is a hole on the underside of Log A which fits over the raised stud on Log C to secure in place. The small cut out on the left side of the log rests onto the log guard, see Diagram 28.



7.24 Once the logs are in place use some of the Embaglow wire wool provided and cover the ports in the burner tray with a liberal amount of fibres, in the highlighted areas shown in Diagram 29.

NOTE: It is not necessary to use all of the Embaglow. IT IS ESSENTIAL TO KEEP THE REAR PORT FREE FROM OBSTRUCTION.



7.25 Once the fuel bed arrangement is complete, replace the glass frame and secure, see User Section 5.



### 8. Flame Failure Device

8.1 This is a safety feature incorporated on this appliance which automatically switches off the gas supply if the pilot goes out and fails to heat the thermocouple.

IF THIS OCCURS DO NOT ATTEMPT TO RELIGHT THE APPLIANCE FOR 3 MINUTES.

### 9. Running In

9.1 During initial use of a new Gazco appliance a strong odour will be encountered as various surface coatings become hot for the first time. Although these odours are harmless it is recommended that the appliance is operated on maximum for 4 to 8 hours in order to fully burn off these coatings. After this period the odours should then disappear.

If the odours persists, please contact your installer for advice.

9.2 During the first few hours of burning there may be discolouration of the flames. This will also disappear after a short period of use.

### 10. Servicing

10.1 The appliance must be serviced every 12 months by a qualified Gas Engineer. In all correspondence always quote the Model number and the Serial number which may be found on the Commissioning Checklist (Page 3).

### 11. Ventilation

11.1 This appliance requires no additional ventilation.

### 12. Installation Details

12.1 Your installer should have completed the commissioning sheet at the front of this book. This records the essential installation details of the appliance. In all correspondence always quote the Model number and Serial number.

### 13. Hot Surfaces

- 13.1 Parts of this appliance become hot during normal use.
- 13.2 Provide a suitable fire guard to protect young children and the infirm.



### **Technical Specification**

Covering the following models:

Model	NATUR	AL GAS	LF	PG .
	Top Exit Rear Exit		Top Exit	Rear Exit
Riva Vision Small	N/A	526-046	N/A	526-405
Riva Vision Midi	526-109	526-100	526-486	526-471
Riva Vision Medium	526-176	526-155	526-612	526-580

Gas CAT.	Gas Type	Working Pressure	Aeration Injector		Gas Rate m <sup>3</sup> /h	_		Country
						High	Low	
I <sub>2H</sub>	Natural (G20)	20mbar	6mm x 6mm	185	0.305	3.2	2.0	GB, IE
I <sub>3P</sub>	Propane (G31)	37mbar	8mm x 15mm	90	0.117	3.1	2.0	GB, IE
I <sub>2H</sub>	Natural (G20)	20mbar	6mm x 10mm	158	0.409	4.3	2.5	GB, IE
	Dramana (00d)	07	6mm x 10mm	440	0.400	4.0	0.5	OD IE
<sup>I</sup> 3P	Propane (G31)	3/mbar	16mm x 23mm	110	0.162	4.3	2.5	GB, IE
I <sub>2H</sub>	Natural (G20)	20mbar	2 x 9mm Ø	390	0.629	6.6	3.9	GB, IE
I <sub>3P</sub>	Propane (G31)	37mbar	2 x 18mm Ø	185	0.248	6.6	3.7	GB, IE
	l <sub>2H</sub> l <sub>3P</sub> l <sub>2H</sub> l <sub>3P</sub>	I <sub>2H</sub> Natural (G20) I <sub>3P</sub> Propane (G31) I <sub>2H</sub> Natural (G20) I <sub>3P</sub> Propane (G31) I <sub>2H</sub> Natural (G20)	l <sub>2H</sub> Natural (G20) 20mbar  l <sub>3P</sub> Propane (G31) 37mbar  l <sub>2H</sub> Natural (G20) 20mbar  l <sub>3P</sub> Propane (G31) 37mbar  l <sub>3P</sub> Propane (G31) 37mbar	I <sub>2H</sub> Natural (G20)         20mbar         6mm x 6mm           I <sub>3P</sub> Propane (G31)         37mbar         8mm x 15mm           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 10mm           I <sub>3P</sub> Propane (G31)         37mbar         6mm x 10mm           I <sub>2H</sub> Natural (G20)         20mbar         2 x 9mm Ø	I <sub>2H</sub> Natural (G20)         20mbar         6mm x 6mm         185           I <sub>3P</sub> Propane (G31)         37mbar         8mm x 15mm         90           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 10mm         158           I <sub>3P</sub> Propane (G31)         37mbar         6mm x 10mm         110           I <sub>2H</sub> Natural (G20)         20mbar         2 x 9mm Ø         390	CAT.         Pressure         m³/h           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 6mm         185         0.305           I <sub>3P</sub> Propane (G31)         37mbar         8mm x 15mm         90         0.117           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 10mm         158         0.409           I <sub>3P</sub> Propane (G31)         37mbar         6mm x 10mm         110         0.162           I <sub>2H</sub> Natural (G20)         20mbar         2 x 9mm Ø         390         0.629	CAT.         Pressure         m³/h         (Grown below)           I2H         Natural (G20)         20mbar         6mm x 6mm         185         0.305         3.2           I3P         Propane (G31)         37mbar         8mm x 15mm         90         0.117         3.1           I2H         Natural (G20)         20mbar         6mm x 10mm         158         0.409         4.3           I3P         Propane (G31)         37mbar         6mm x 10mm         110         0.162         4.3           I2H         Natural (G20)         20mbar         2 x 9mm Ø         390         0.629         6.6	CAT.         Pressure         m³/h         (Ġross)           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 6mm         185         0.305         3.2         2.0           I <sub>3P</sub> Propane (G31)         37mbar         8mm x 15mm         90         0.117         3.1         2.0           I <sub>2H</sub> Natural (G20)         20mbar         6mm x 10mm         158         0.409         4.3         2.5           I <sub>3P</sub> Propane (G31)         37mbar         6mm x 10mm         110         0.162         4.3         2.5           I <sub>2H</sub> Natural (G20)         20mbar         2 x 9mm Ø         390         0.629         6.6         3.9

RIVA VISION SMALL - Efficiency Class 1 - 82% Net/ NOx Class 4

RIVA VISION MIDI - Efficiency Class 2 - 81% Net/ NOx Class 4

RIVA VISION MEDIUM - Efficiency Class 1 - 84% Net/ NOx Class 4

Flue Outlet Size Ø 100mm

Flue Inlet Size Ø 150mm

Gas Inlet Connection Size Ø 8mm



The net efficiency of this appliance has been measured as specified in EN613:2001 and the result after conversion to gross using the appropriate factor from Table E4 of SAP 2009 is 73% for the Small & Midi Vision and 75.68% for the Medium Vision. The test data has been certified by Kiwa Nederland BV. The gross efficiency value may be used in the UK Government's Standard Assessment Procedure (SAP) for energy rating of dwellings.



# Technical Specification

RESTRICTOR REQUIREMENT SMALL & MIDI ONLY							
TOP EXIT - VERTICAL & HORIZONTAL FLUE TOP EXIT - VERTICAL ONLY INCLUDING OFFSET							
RIVA VISION SMALL & MIDI BF			RIVA VISIO	N MIDI BF			
Vertical Flue Height	Horizontal Length	Restrictor Size	Vertical Flue Height	Restrictor Size			
500mm - 999mm	250mm - 1000mm	No restrictor	3000 - 4999mm	Ø 52mm (Sliding)			
1000mm - 1999mm	250mm - 1000mm	Ø 60mm	5000mm - 10,000mm	Ø 40mm (Sliding)			
2000mm - 3000mm	250mm - 5000mm	Ø 52mm					

RESTRICTOR REQUIREMENT NAT. GAS						
VERTICAL & HORIZONTAL FLUE TOP EXIT - VERTICAL ONLY INCLUDING OFFSET						
RIVA VISION MEDIUM			RIVA VISIO	N MEDIUM		
Vertical Flue Height	Horizontal Length	Restrictor Size	Vertical Flue Height	Restrictor Size		
500mm - 999mm	Up to 1000mm	Ø 80mm	3000mm - 5999mm	Ø 47mm (Sliding)		
1000mm - 1499mm	upto 1000mm	Ø 70mm	6000mm - 10000mm	Ø 40mm (Sliding)		
1500mm - 3000mm	upto 2000mm	Ø 60mm				
1500mm - 3000mm	2000mm - 5000mm	Ø 70mm				

RESTRICTOR REQUIREMENT LPG						
VERTICAL & HORIZONTAL FLUE TOP EXIT - VERTICAL ONLY INCLUDING OFFSET						
RIVA VISION MEDIUM			RIVA VISIO	N MEDIUM		
Vertical Flue Height	Horizontal Length	Restrictor Size	Vertical Flue Height	Restrictor Size		
500mm - 999mm	Up to 1000mm	N/A	3000mm - 5999mm	Ø 52mm (Sliding)		
1000mm - 1499mm	upto 1000mm	Ø 80mm	6000mm - 10000mm	Ø 47mm (Sliding)		
1500mm - 3000mm	upto 2000mm	Ø 70mm				
2000mm - 3000mm	2000mm - 5000mm	Ø 80mm				

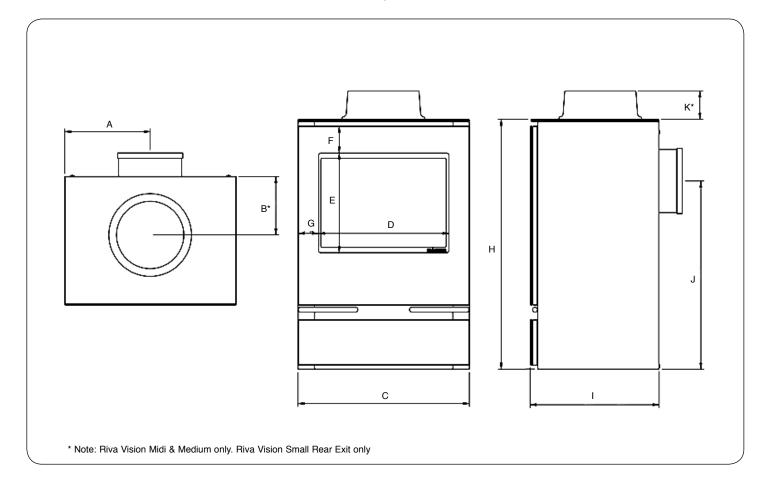


### **Technical Specification**

This appliance has been certified for use in countries other than those stated. To install this appliance in these countries, it is essential to obtain the translated instructions and in some cases the appliance will require modification. Contact Gazco for further information.

### **PACKING CHECKLIST**

Qty Description	Fixing Kit containing:-
For Log Layout 1 Log Set 1 Packet of Embaglow	1 x Instruction Manual 2 x Wood Screws 2 x Rawl Plugs 2 x Self Tapping Screws 2 x Wingnuts 1 x Fixing Plates 2 x Washers 1 X 40mm Ø Flue Restrictor (Midi/Medium Vertical Flue only) 1 x 80mm Ø Flue Restrictor (Medium Up & Out Flue only)



Model	Α	В*	С	D	E	F	G	Н	ı	J	K*
Riva Vision Small	185	N/A	370	254	240	57	58	529	289	379	N/A
Riva Vision Midi	207	142	415	316	241	66	50	605	311	456	69
Riva Vision Medium	268	139	535	408	274	77	64	677	353	537	69



### Site Requirements

### 1. Flue and Chimney Requirements

Note: This appliance must only be installed with the flue supplied.

You must adhere to the following:

- 1.1 The flue must be sited in accordance with BS5440: Part 1 (latest edition), see Diagram 1.
- 1.2 Fit a guard to protect people from any terminal less than 2 metres above any access such as level ground, a balcony or above a flat roof.
- 1.3 All vertical and horizontal flues must be securely fixed and fire precautions followed in accordance with local and national codes of practice.
- 1.4 A restrictor may be required. Refer to Technical Specifications on page 12.

- 1.5 Two types of flue terminals are available, horizontal and vertical. To measure for a horizontal terminal:
  - Decide on the terminal position.
  - Measure the height from the top of the appliance to the centre of the required outlet.

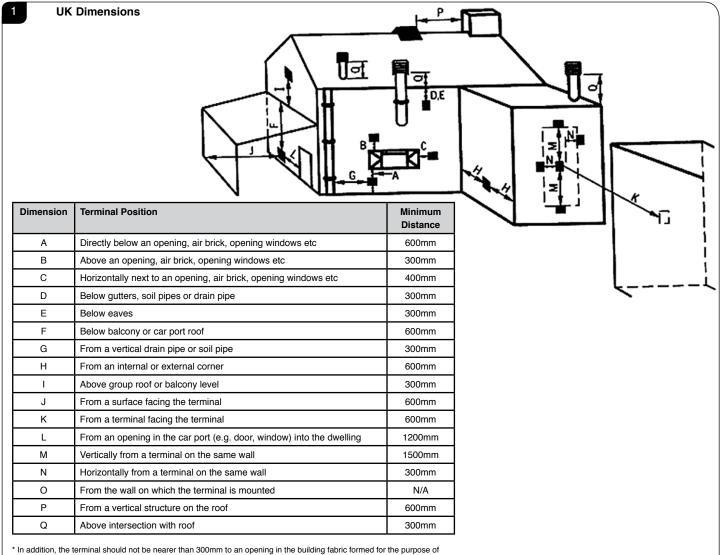
For minimum and maximum flue dimensions see Diagram 3. Allow enough room either above or to the side of the appliance to assemble the flue on top.

Assemble a horizontal flue in the following order:

- Vertical section
- 90° elbow
- Horizontal plus terminal

Support the opening of a masonry installation with a lintel.

1.6 Only the horizontal terminal section can be reduced in size.



accommodating a built-in element such as a window frame.

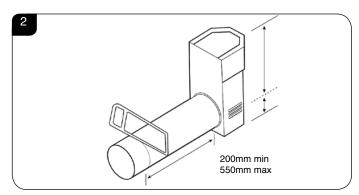


### Site Requirements

### 2. Rear Flue

2.1 This flue extends horizontally from the back of the appliance, see Diagram 2.

### ALL MODELS (8526)



Terminal dimensions: 395 x 200 x 200 mm (H x W x D) Guard supplied

Cut to length as required on site, see Diagram 2.

### 3. Top Exit Flues (Midi & Medium only)

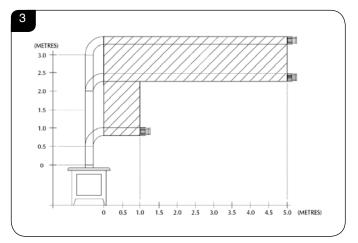
There are two types of flue terminal: horizontal (Section 3B) and vertical (Section 3D).

### 3A. Top Flue Up and Out Kit

3.1 This flue rises vertically from the top of the appliance, then continues horizontally outward, see Diagrams 3 & 4.
The basic kit comprises:

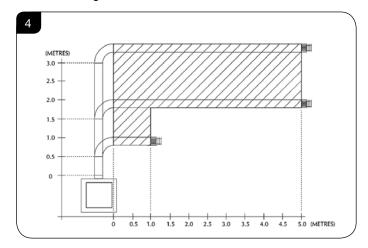
### **RIVA VISION MIDI BF (8523/8523AN)**

- 1 x 500mm vertical length
- 1 x 500mm terminal length
- 1 x 90 degree elbow
- 1 x Wall plate
- 1 x 52mm restrictor
- 1 x 60mm restrictor
- 1 x 75mm restrictor
- 4 x Fixing screw



### RIVA VISION MEDIUM BF (8509/8509AN)

- 1 x 500mm terminal length
- 1 x 200mm vertical length
- 1 x 90 degree elbow
- 1 x 500mm vertical length
- 1 x Wall plate
- 1 x 60mm retrictor
- 1 x 70mm restrictor
- 1 x 75mm restrictor
- 4 x Fixing screw



### **ALL MODELS**

- 3.2 This kit provides the minimum materials. Extra lengths can be added to the vertical and horizontal sections; see Section 4.
- 3.3 Refer to Installation Instructions, Technical Specification on page 12 to identify when to use a restrictor.

# 3B. For horizontal terminal installations:

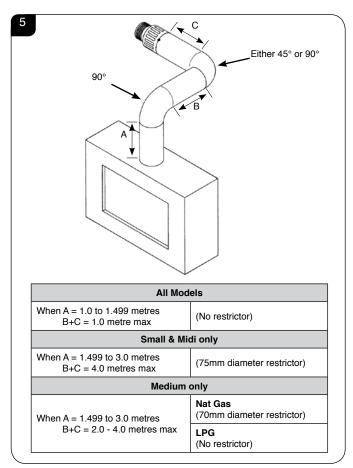
- 3.4 Decide on the terminal position.
- 3.5 Measure the height from the top of the appliance to the centre of the required hole. For minimum and maximum dimensions, see Diagram 3 & 4.
- 3.6 To fit the flue you must have access to the top or the side of the appliance to connect the flue.
- 3.7 Assemble the vertical sections making sure the top plate and flue collar are fitted before the fluepipe.
- 3.8 Add the 90° elbow.
- 3.9 Add the horizontal section and terminal. Only the horizontal part can be reduced in size.
- 3.10 A masonry installation requires the addition of a suitable lintel to support the opening. Refer to Installation Instructions, Technical Information for details of the flue length.



### Site Requirements

# 3C. Top Flue Up and Out with Additional Bend

3.11 An additional bend can be used on the horizontal section (45° or 90°) but the overall horizontal flue is reduced, see Diagram 5.



# 3D Top Flue Vertical Kit (999-539/999-539AN)

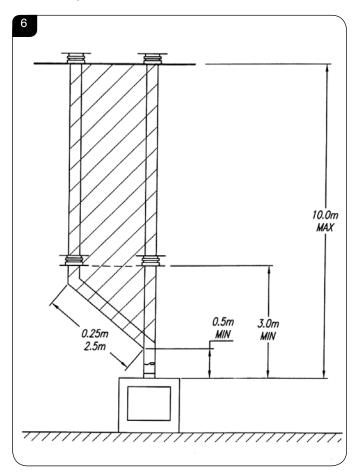
3.12 This flue is vertical from the top of the appliance, see Diagram 6. A minimum vertical rise of 3m (9'10") to a maximum of 10m (32'10").

The basic kit comprises:

- 2 x 1m lengths
- 1 x 1m terminal lengths
- 1 x 52mm restrictor (sliding plate assembly)
- 1 x 47mm restrictor (sliding plate assembly)

### **ALL MODELS**

- 3.13 Extra lengths can be added, see Diagram 6.
- 3.14 Refer to Installation Instructions, Technical Specification to identify when to use a restrictor.



# 3E Top Flue Vertical Offset Kit (8530/8530AN)

3.15 Used with kit 999-539. A minimum rise of 500mm (19½) is required to the first bend, see Diagram 6.

### 4. Optional Extra Flue Lengths and Bends

Nominal Length	Actual Length	Stainless Finish	Anthracite Finish
200mm	140mm	8527	8527AN
500mm	440mm	8528	8528AN
1000mm	940mm	8529	8529AN
45° Bend	N/A	8507	8507AN
90° Bend	N/A	8508	8508AN
Optional F	lue Collar	8548	ВМВ



### Site Requirements

### 5. Gas Supply

# THIS APPLIANCE IS INTENDED FOR USE ON A GAS INSTALLATION WITH A GOVERNED METER.

- 5.1 Before installation, ensure that the local distribution conditions (identification of the type of gas and pressure) and the adjustment of the appliance are compatible.
- 5.2 Ensure the gas supply delivers the required amount of gas and is in accordance with the rules in force.
- 5.3 You can use soft copper tubing on the installation and soft soldered joints outside the appliance and below the fire.
- 5.4 A factory fitted isolation device is part of the inlet connection; no further isolation device is required.
- 5.5 All supply gas pipes must be purged of any debris that may have entered prior to connection to the appliance.
- 5.6 The gas supply enters through the rear of the LEFT-HAND side of the outer box:
- 5.7 The gas supply must be installed in a way that does not restrict the removal of the appliance for servicing and inspection.

### 6. Ventilation

6.1 This appliance requires no additional ventilation.

### 7. Appliance Location

7.1 This appliance has been designed to stand on either a hearth or an optional bench:

RVACLB100B - Riva Bench Low (100cm wide)

RVACB100B - Riva Bench (100cm wide)

RVACLB120B - Riva Bench Low (120cm wide)

RVACB120B - Riva Bench (120cm wide)

RVACLB140B - Riva Bench Low (140cm wide)

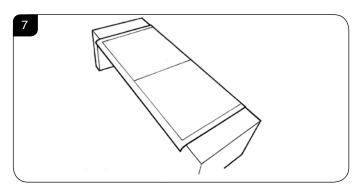
RVACB140B - Riva Bench (140cm wide)

### 7.2 To Install the Bench:

Follow Section 1 Installation - All Models in Installation guide PM205 supplied with the bench kit.

### 7.3 To secure the appliance to the bench:

You must consider where you place the appliance on the bench before drilling the bench, see Diagram 7.

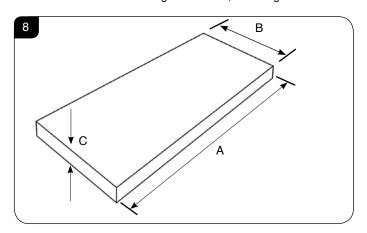


Once the position of the appliance has been decided: Follow the instructions for securing the appliance on Page 20.

- 7.4 The non-combustible hearth must be at least 12mm thick, and project a minimum of 50mm from the base of the appliance in all directions.
- 7.5 The appliance is not suitable for installation against a combustible wall. A combustible side wall must be a minimum of 150mm from the appliance.
- 7.6 This appliance can be installed with an up and out flue (vertical wall - horizontal flue) or with a vertical flue with roof termination (see Flue Options, Section 2 Site Requirements).

### **HEARTH INSTALLATION**

7.7 Building Regulations state this appliance must stand on a non-combustible hearth that is at least 12mm thick and projects 50mm minimum from the base of the appliance in all directions, however Gazco recommend the hearth extends to the following dimensions, see Diagram 8.



Dimensions	Small	Midi	Medium
A	670mm	715mm	835mm
В	389mm	411mm	453mm
С	12mm	12mm	12mm

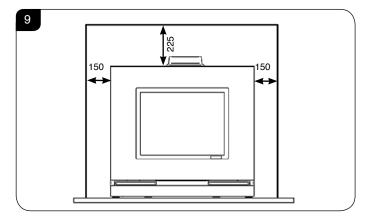


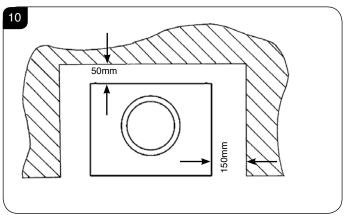
### Site Requirements

### **MINIMUM CLEARANCE**

- 7.8 The appliance is not suitable for installation against a combustible wall. All combustible materials must be removed from behind the appliance.
- 7.9 Ensure that all minimum clearances to combustible materials are complied with, see Diagrams 9 & 10.

The specified clearances provide the minimum distance to combustible materials. If the appliance is intended to be installed into a non-combustible opening the clearance to the **sides and above** the appliance can be reduced. However, it is recommended that the specified clearances are maintained irrespective of the materials used in the construction of the opening to allow adequate air flow and access to controls. **The clearance at the rear of the appliance must always be a minimum of 50mm.** 







### 1. Safety Precautions

- 1.1 For your own and other's safety, you must install this appliance according to local and national codes of practice. Failure to install the appliance correctly could lead to prosecution. Read these instructions before installing and using this appliance.
- 1.2 These instructions must be left intact with the user.
- 1.3 Do not attempt to burn rubbish on this appliance.
- 1.4 Keep all plastic bags away from young children.
- 1.5 Do not place any object on or near to the appliance and allow adequate clearance above the appliance.

IF THE APPLIANCE IS EXTINGUISHED OR GOES OUT IN USE, WAIT 3 MINUTES BEFORE ATTEMPTING TO RELIGHT THE APPLIANCE.



IMPORTANT: REFER TO DATA BADGE AND TECHNICAL SPECIFICATION AT THE FRONT OF THE MANUAL TO ENSURE THE APPLIANCE IS CORRECTLY ADJUSTED FOR THE GAS TYPE AND CATEGORY APPLICABLE IN THE COUNTRY OF USE.

FOR DETAILS OF CHANGING BETWEEN GAS TYPES REFER TO SERVICING, SECTION 15, REPLACING PARTS.

### Unpacking

- 1.6 Remove the appliance from its packaging, and check that it is complete and undamaged.
- 1.7 The glass lid is stored on top of the appliance. Remove and store in a safe place.

Put the loose ceramic parts to one side so that they are not damaged during installation.

### 2. Upgrading the Appliance

- 2.1 The appliance is fitted with a control valve that can easily be upgraded to battery powered remote control.
  - There are two versions of this control which can be obtained through your local Gazco stockist.
  - There is no requirement for this upgrade to be carried out by an approved Gas engineer. However Gazco recommend that this task is undertaken by a suitably competent person.
- 2.2 This upgrade can be fitted before or after installation but if side clearances are limited then it will be easier to upgrade the appliance before installation. Full instructions are included with the kit.

# Standard Remote Control (PART NUMBER 8455)

2.3 This remote control can control the gas appliance after the pilot has been lit. It can turn the main burner on and regulate it from low through to high and back again. It can turn the main burner off leaving the pilot burning.

# Thermostatic and Timer Remote Control (PART NUMBER 8456)

2.4 This remote control can control the gas appliance after the pilot has been lit.

### **MANUAL MODE**

Can be used to turn the main burner on and manually regulate it from low through to high and back again. It can also be used to turn the main burner off leaving the pilot burning.

### **AUTO MODE**

Will automatically regulate the room to a pre-set temperature.

### **TIMER MODE**

Will turn the appliance on and off according to a pre-set programme and automatically regulate the room temperature during the two on periods.

### 3. Installation of the Appliance



IMPORTANT: THE OUTER PANELLING OF THE RIVA VISION IS MADE FROM GLASS. USE CAUTION WHEN INSTALLING, REMOVING AND STORING AS THE COMPONENTS ARE FRAGILE AND COULD BREAK UNLESS HANDLED CAREFULLY.

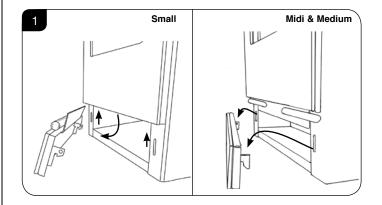
3.1 Remove the glass plinth to access the controls:

### Small

Lift the hooks clear of the slots on the front of the appliance and lower so that the tab on the glass plinth clears the glass front, see Diagram 1.

### Midi & Medium

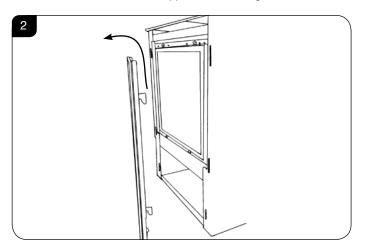
Lift the hooks clear of the slots on the front of the appliance, see Diagram 1.





### All Models

3.2 Remove the glass front to gain complete access to the control valve and the viewing aperture by lifting the hooks clear of the slots on the front of the appliance, see Diagram 2.



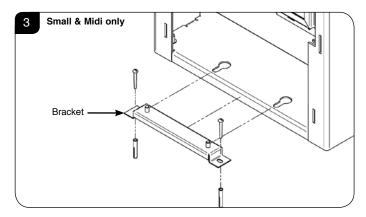
### Small & Midi only

### **SECURING THE APPLIANCE**

The appliance sits on a mounting bracket to secure it in place to either the hearth or bench.

3.3 Position the appliance:

Loosely attach the bracket to the appliance and place centrally on the hearth OR in the desired position on the bench. Remove the appliance leaving the bracket in the correct position and mark the holes to drill the bracket screws, see Diagram 3.

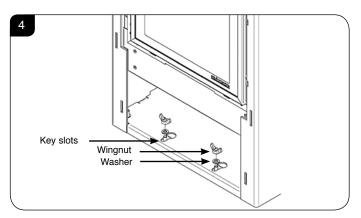


- 3.4 Remove the bracket and drill the guide holes.
- 3.5 Fix the bracket either to the hearth or the bench, see Diagram 3.

NOTE: Use the wood screws and rawl plugs in the fixing kit supplied for hearth mounting installations and the self tapping screws for installation onto a bench.

# Installation Instructions

3.6 Lift the appliance so as to locate the key slots in the carcass onto the fixing screws. There are two large holes the lower flanges on the front edges of the base, see Diagram 4.



3.7 Place the two large washers over the studs and fix with two wingnuts, see Diagram 4.

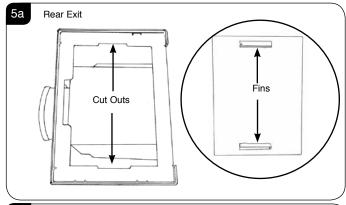
### 4. Fitting the Top Plate

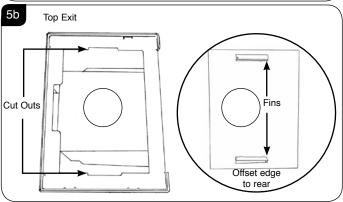
4.1 The Riva Vision has a decorative plate that sits on top of the outer box. Depending on the choice of flue exit this top will have a hole for the flue pipe to pass through or be completely smooth.

The hole will be situated in an off set position to the rear edge of the glass top.

When installing the spigot must be put in place before the glass top is located. Then the connection to the flue can be made.

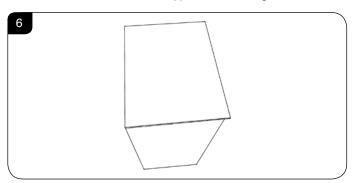
4.2 To fit the top line up the raised fins on the underside of the glass plate with the cut outs in the top of the box, see Diagram 5a & 5b.







4.3 When properly fitted the rear of the glass plate should sit flush with the rear of the appliance, see Diagram 6.



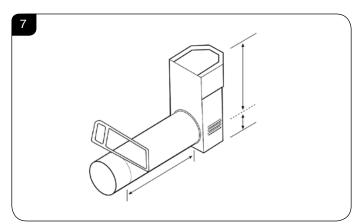
### 5. Flue Assembly

5.1 Refer to Site Requirements page 15 onward.

### 5A. Rear Exit - Horizontal Flue

### Flue Length

- 5.2 Measure the total wall thickness and add 65mm.
- 5.3 The total flue length will give the minimum clearance possible for the appliance. For these models this will exceed the stated 50mm minimum required by Building Regulations to combustible materials.
- 5.4 Insert the square cardboard sleeve into the flue to support the inner tube.
- 5.5 Cut through the flue and sleeve, see Diagram 7.



- 5.6 REMOVE THE CARDBOARD REMNANTS FROM THE FLUE.
- 5.7 File the cut edges smooth.

### Terminal

On the outside wall:

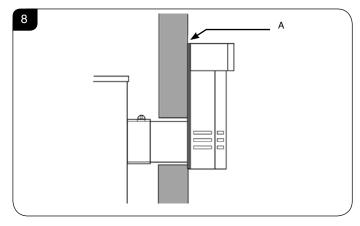
5.8 Position the flue assembly into the hole. The terminal should be flat against the wall.

- 5.9 Make sure the terminal is vertical, see Diagram 8.
- 5.10 Mark the four fixing holes.
- 5.11 Remove the terminal to drill the holes.
- 5.12 Insert wall plugs supplied.

### DO NOT FIX THE FLUE AT THIS STAGE.

### Flue and Appliance Fixings

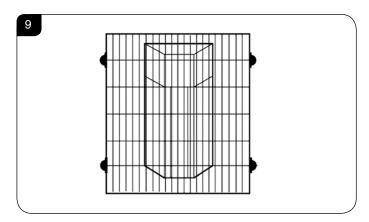
- 5.13 Position the appliance observing appropriate clearances.
- 5.14 Apply a bead of suitable weatherproof sealant (silicone or similar) to perimeter of back face of terminal, see Diagram 8.



5.15 Feed the flue through the wall, making sure it runs smoothly.

On the inside wall:

- 5.16 Engage the flue in the inner and outer spigots.
- 5.17 Make sure rubber seals on the spigots are not damaged From outside:
- 5.18 Insert four screws in the flanges of the flue terminal.
- 5.19 Check sealant has formed a water-tight joint to the wall.
- 5.20 Any terminal less than 2m above any access (level ground, balcony or flat roof with access) must be fitted with the guard supplied, see Diagram 9.





5B. Top Exit - Up & Out (Midi & Medium only)

ENSURE THE BLACK DECORATIVE TOP AND COLLAR ARE FITTED TO THE TOP OF THE APPLIANCE PRIOR TO INSTALLATION OF A TOP FLUE EXIT. THIS MUST BE POSITIONED BEFORE INSTALLING THE FLUE

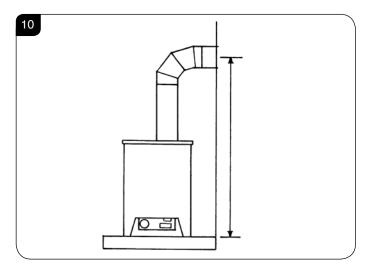
A restrictor may be required with top exit flues. See Technical Specification on page 12 for restrictor sizes.

### **Wall Plate**

- 5.21 A wall plate is supplied to secure the flue to the inside wall. Bend the securing tab to 90° and slot the plate over the flue before bringing the flue through the wall.
- 5.22 Mark the fixing holes using the wall plate as a template The tab can be above or beneath the flue, see Diagram 10.

### Flue Aperture

5.23 Mark the height from the top of the hearth to the centre of the horizontal section, see Diagram 10.



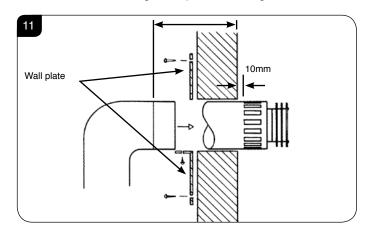
- 5.24 TAKE CARE TO MARK OUT THE FLUE CORRECTLY. IT IS DIFFICULT TO MOVE AFTER INSTALLATION.
- 5.25 Create a 152mm (6") diameter hole for the flue using either:
  - a) a core drill, or
  - b) a hammer and chisel
- 5.26 Make good at both ends of the hole.

### Flue Length

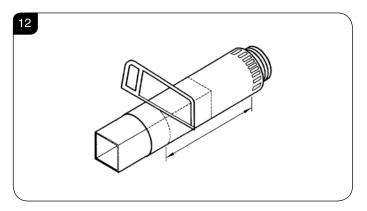
5.27 The final length of the flue pipe includes the terminal. The terminal is the only section that can be shortened.

### DO NOT SHORTEN ANY OTHER SECTION OF FLUE PIPE.

5.28 Measure from the outside of the wall to the stop on the 90° elbow. 5.29 Fit horizontal flue section between the elbow and the terminal at this stage, if required, see Diagram 11.



- 5.30 Mark the correct length all the way around the flue terminal section, see Diagram 11.
- 5.31 Insert the square cardboard sleeve into the flue to support the inner tube.
- 5.32 Cut through the flue and sleeve, see Diagram 12.



- 5.33 REMOVE THE CARDBOARD REMNANTS FROM THE FLUE.
- 5.34 File the cut edge smooth.

### Flue and Appliance Fixings

- 5.35 Pull appliance and flue assembly away from the hearth.
- 5.36 Drill four fixing holes for the wall plate and insert wall plugs supplied.
- 5.37 Put the horizontal flue onto the elbow and reposition the appliance.
- 5.38 Check the flue runs smoothly through the wall.
- 5.39 Fix the wall plate to the wall using the four black screws provided.
- 5.40 Drill through the fixing tab of the wall plate using a 3.5mm drill.
- 5.41 Secure with the screw provided.
- 5.42 Make good and weatherproof around the outside of the flue.



# 5C. Top Exit – Vertical Flue (Midi & Medium only)

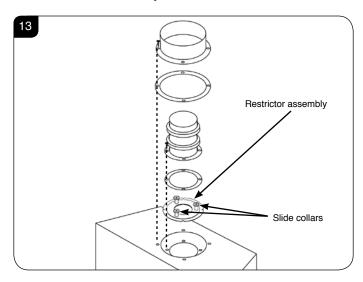
- 5.43 Where a vertical only flue system has been purchased, refer to Installation & Instructions, Site Requirements, Section 3D.
- 5.44 Pay careful attention to the following:

Terminal positions Flue supports Weatherproofing Fire precautions

- 5.45 Local and national codes of practice must be followed for all the above.
- 5.46 A restrictor must be fitted with vertical flues. See Technical Specification on page 12 for restrictor sizes.

PLEASE NOTE: When installing the appliance in conjunction with a vertical termination kit, there is a unique kit for use with this appliance (Gazco Part No. 999-539). This kit differs in that it has restrictors with sliding plates. Please ensure you have the correct kit before proceeding with the installation.

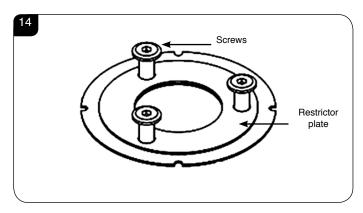
5.47 It is important that the sliding restrictor assembly is used. The restrictor assembly must be fitted with the slide collars uppermost and the top restrictor plate must be checked to ensure it moves freely before the flue is fitted.



5.48 Flue Lengths over 5m (Midi Top Exit) and Flue Lengths over 6m (Medium NG)

In the instance where the flue pipe meets the above criteria a 40mm ø restrictor must be fitted. This restrictor can be found in the appliance packing kit supplied.

5.49 To fit the restrictor undo the bolts on the slide collars on the restrictor assembly, see Diagram 14.

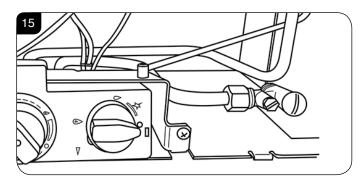


- 5.50 Remove the restrictor plate that is current in place and fit the 40mm Ø one from the kit. Secure with the screws and ensure that the plate moves freely up and down on the slide collars.
- 5.51 Fit the restrictor assembly as previous described.

### 6. Gas Soundness Pressure Check

This is essential to expel any debris that may block the gas controls.

6.1 Connect the gas to the 8mm elbow on the rear of the appliance, see Diagram 15.

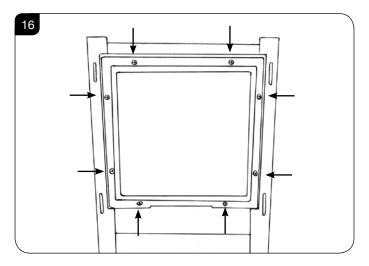


6.2 Connect a suitable pressure gauge to the test point located on the inlet fitting and turn the gas supply on. Light the appliance and check all gas joints for possible leaks. Turn the appliance to maximum and check that the supply pressure is as stated on the databadge. Turn the gas off and replace the test point screw, turn the gas on and check the test point for leaks.



### 7. Removing the Glass Frame

7.1 Using screwdriver remove the eight screws securing the glass frame to the appliance, see Diagram 16.
Take care to support the glass when removing the screws.



### 8. Arrangement of the Fuel Bed

# Advice on handling and disposal of fire ceramics



The fuel effect of the log version of this appliance is made from Refractory Ceramic Fibre (RCF), a material which is commonly used for this application.

Protective clothing is not required when handling these articles, but we recommend you follow normal hygiene rules of not smoking, eating or drinking in the work area and always wash your hands before eating or drinking.

To ensure that the release of RCF fibres are kept to a minimum, during installation and servicing a HEPA filtered vacuum is recommended to remove any dust accumulated in and around the appliance before and after working on it. When servicing the appliance it is recommended that the replaced items are not broken up, but are sealed within heavy duty polythene bags and labelled as RCF waste.

RCF waste is classed as stable, non-reactive hazardous waste and may be disposed of at a licensed landfill site.

Excessive exposure to these materials may cause temporary irritation to eyes, skin and respiratory tract; wash hands thoroughly after handling the material.

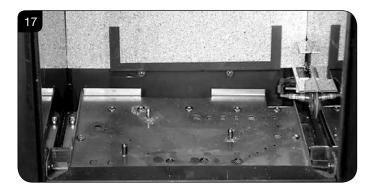
### 9. Log Layout

LOGS MUST BE POSITIONED ACCORDING TO THE FOLLOWING INSTRUCTIONS TO GIVE THE CORRECT FLAME EFFECT

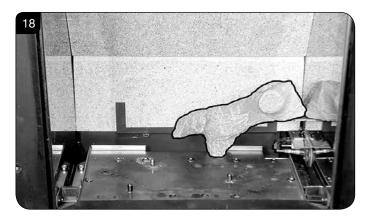
### Small Vision Layout

All logs can be identified by a letter (A - E) on their underside. Logs B and E also have holes to locate each onto a burner stud.

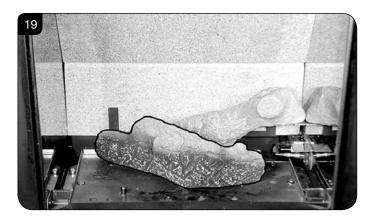
9.1 Ensure the burner tray is clean and free from any debris, see Diagram 17.



9.2 Place Log A on the higher rear bracket and push up against the back panel, see Diagram 18.



9.3 Place Log B over the two middle studs on the burner tray, see Diagram 19.





9.4 Place Log E onto the stud and behind the tag on the left hand side of the burner tray.Rest against Log B, see Diagram 20.

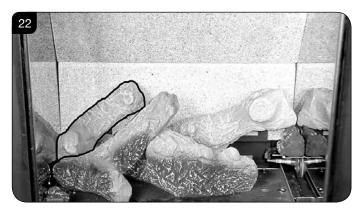


9.5 Place the small Ember at the front left of the firebox, against the rear of the log support broket to obscure the reflection of the burner screw.

Place the larger Ember on the lower bracket above the pilot on the right hand side with the thicker edge facing the front and flat edges to the base and side, see Diagram 21.



9.6 Log C rests on the cutout on Log E and is pushed up to the side and rear of the firebox, see Diagram 22.

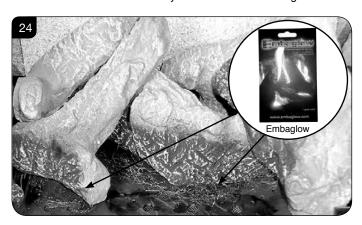


9.7 Place the pointed bottom of log D into the corner of the burner tray and rest on the location stud on log B see Diagram 23.



9.8 Use some of the Embaglow provided and cover the ports in the burner tray with a liberal amount of fibres. Use a small piece in front of the log on the left hand side and a long strip in front of log B, see Diagram 24.

NOTE: It is not necessary to use all of the Embaglow.



9.9 Lower log guard into position, see Diagram 25.





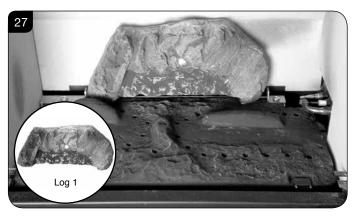
### Midi Vision Layout

9.10 Ensure the burner tray is clean and free from any debris, see Diagram 26.



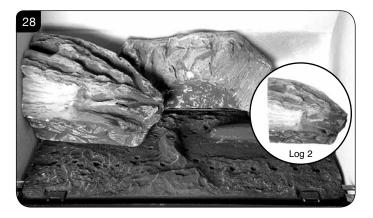
The three logs that make up the fuel bed are visually distinct and fit into specific parts on the burner tray.

9.11 Place the rear log into position between the rear brackets and pushed up against the back panel, see Diagram 27.



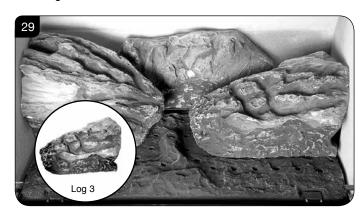
9.12 Place the second log into the left hand groove on the burner tray, see Diagram 28.

The log should butt up against the raised molding and the left hand side liner.

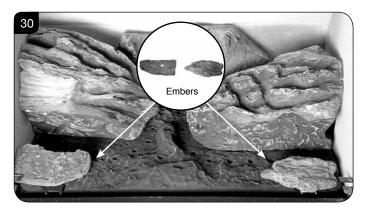


9.13 Place the third log into the groove on the right hand side, see Diagram 29.

The log should butt up against the raised molding and the right hand side liner.



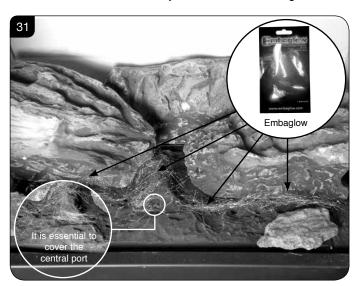
9.14 Once the logs are in there are two embers which can be loosely placed at the front of the fuel bed and cover the tabs securing the burner tray, see Diagram 30.



9.15 Use some of the Embaglow provided and cover the ports in the burner tray with a liberal amount of fibres, see Diagram 31.

It is essential to cover the port in the middle of the burner tray in order to get the most visually appealing flame picture.

NOTE: It is not necessary to use all of the Embaglow.





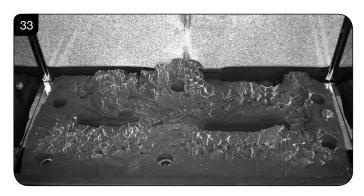
9.16 Fix log guard into position, see Diagram 32.



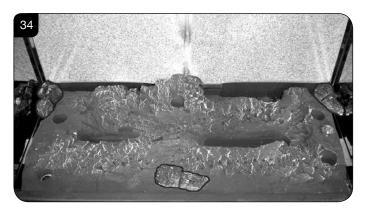
### Medium Vision Layout

The logs for the fuel bed are clearly individually labelled, A to D.

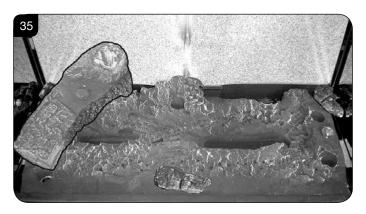
9.17 Ensure the burner tray is clean and free from any debris, see Diagram 33.



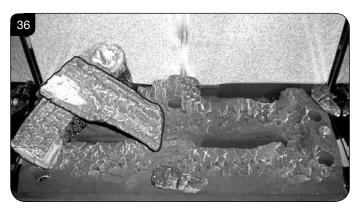
9.18 There are 3 embers. Place 2 embers in the back corners of the burner, resting in the cut outs, see Diagram 34. Place the last ember loosely at the front of the fuel bed to cover the hole in the centre.



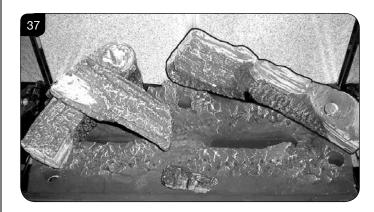
9.19 Place Log D on the left hand side of the burner. There is a hole on the underside of Log D which fits over the raised stud on the left of the burner. The back of the log should rest flat against the back panel, see Diagram 35.



9.20 Place Log B on top of Log D. There is a hole on the underside of Log B which fits over the raised stud on Log D to secure in place. The right hand side of the log rests in the groove in the burner, see Diagram 36.



9.21 Place Log C on the right hand side of the burner. There is a hole on the underside of Log C which fits over the raised stud on the right of the burner. The back of the log should rest flush against the back panel, see Diagram 37.





9.22 Place the log guard into position on the grooves on the sides of the firebox, see Diagram 38.



9.23 Place Log A across Log C. There is a hole on the underside of Log A which fits over the raised stud on Log C to secure in place. The small cut out on the left side of the log rests onto the log guard, see Diagram 39.



9.24 Once the logs are in place use some of the Embaglow wire wool provided and cover the ports in the burner tray with a liberal amount of fibres, in the highlighted areas shown in Diagram 40.

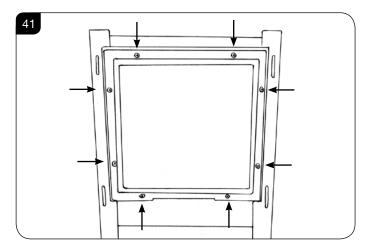
NOTE: It is not necessary to use all of the Embaglow. IT IS ESSENTIAL TO KEEP THE REAR PORT FREE FROM OBSTRUCTION.



### 10. Completion of Assembly

10.1 To fit the glass frame

Offer the panel to the foot of the opening and secure using 8 screws as shown, see Diagram 41.

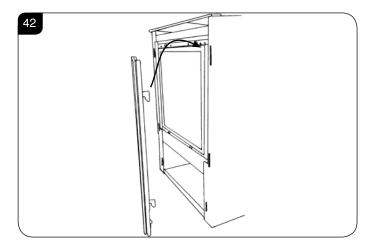


10.2 Replace ALL of the glass frame securing screws ensuring that a screw is present in all fixing slots.



UNDER NO CIRCUMSTANCES SHOULD THE APPLIANCE BE USED IF ANY OF THE GLASS FRAME RETAINING SCREWS ARE LOOSE OR MISSING.

10.3 Fit the glass front by inserting the hooks on the back of the frame into the slots on the front of the appliance, see Diagram 42.





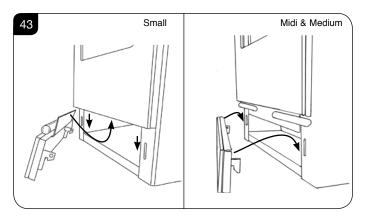
10.4 Fit the glass plinth:

### **Small**

Locate the tab on the glass plinth under the glass front and insert the hooks into the slots on the front of the appliance, see Diagram 43.

### Midi & Medium

Insert the hooks into the slots on the front of the appliance, see Diagram 43.



### 11. Operating the Appliance

The control valve is located behind the glass plinth.

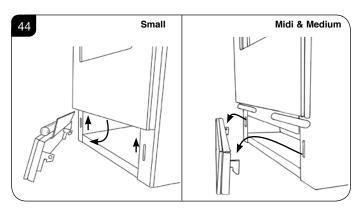
11.1 Remove the glass plinth to access the controls:

### Small

Lift the hooks clear of the slots on the front of the appliance and lower so that the tab on the glass plinth clears the glass front, see Diagram 44.

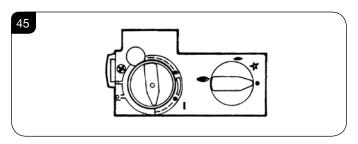
### Midi & Medium

Lift the hooks clear of the slots on the front of the appliance, see Diagram 44.



The valve has two controls, see Diagram 45.

- 1. The right-hand knob controls the pilot ignition.
- 2. The left-hand knob controls the main burner.



11.2 Refer to separate instructions if your appliance is upgraded to include battery remote control. The instructions below apply whether or not you have the remote upgrade.

### **Lighting the Pilot**

- 11.3 To start the left-hand and right-hand control knobs must both point to off (●):
- 11.4 Press in the right-hand control knob and rotate anticlockwise until a click is heard. Continue to press in. The knob points to the pilot (—).

The pilot is lit.

11.5 Keep the knob depressed for 10 seconds before releasing. The pilot remains lit.

Repeat the above steps if the pilot does not stay lit.

NOTE: If the pilot goes out, the Interlock system prevents you lighting again for a short period.

- 11.6 If, after repeating the above steps the pilot does not light, contact your Retailer or Installer.
- 11.7 Turn the right-hand knob to the left to main burner setting ( →).

### Adjusting the Flame height

- 11.8 You can now adjust the flame height and temperature using the left-hand control knob.
- 11.9 Turn the left-hand knob anti-clockwise to increase the flame height.
- 11.10 Turn clockwise to decrease the height.



IMPORTANT: YELLOW FLAMES TYPICALLY APPEAR WHEN THE APPLIANCE HAS REACHED NORMAL OPERATING TEMPERATURE. THIS CAN TAKE UP TO 30 MINUTES.



WARNING: IF THE APPLIANCE FAILS TO LIGHT OR BECOMES EXTINGUISHED IN USE, WAIT 3 MINUTES BEFORE ATTEMPTING TO RELIGHT.



# Commissioning

### 1. Commissioning

- 1.1 Complete the Commissioning Checklist at the front of this manual covering:
  - Flue checks
  - Gas checks
  - Log/fuel effect layout flame picture
- 1.2 Ensure all safety checks listed in the Commissioning Section are completed, paying particular attention to the glass panel checks and securing of the glass frame.
- 1.3 Upon completion of the commissioning and testing of the installation and correct operation of the appliance, the installer must instruct the user how to operate the appliance.
- 1.4 Guide the user through the User Instructions paying particular attention to:
  - a) Regular servicing (Section 10 of the User Instructions).
  - b) Ventilation (Section 11 of the User Instructions) point out the ventilation positions where applicable.
  - c) Hot surfaces (Section 13 of the User Instructions).



# Servicing Instructions

### Servicing/Fault Finding Charts

### 1. Servicing Requirements

IMPORTANT - The glass panel on this appliance should be checked for any signs of damage on the front face of the glass panel (scratches, scores, cracks or other surface defects). If damage is observed, the glass panel must be replaced and the appliance must not be used until a replacement is installed. Under no circumstances should the appliance be used if any damage is observed. Please isolate the appliance until a replacement glass panel has been obtained and installed. Replacement glass panels can be purchased from Gazco via the retailer from which the appliance was purchased or any other Gazco distributor.

This appliance must be serviced at least once a year by a competent person.

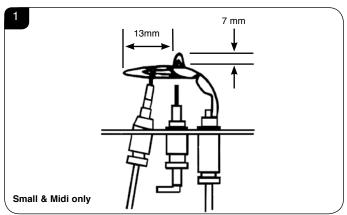
All tests must be carried out in accordance with the current Gas Safe recommendations.

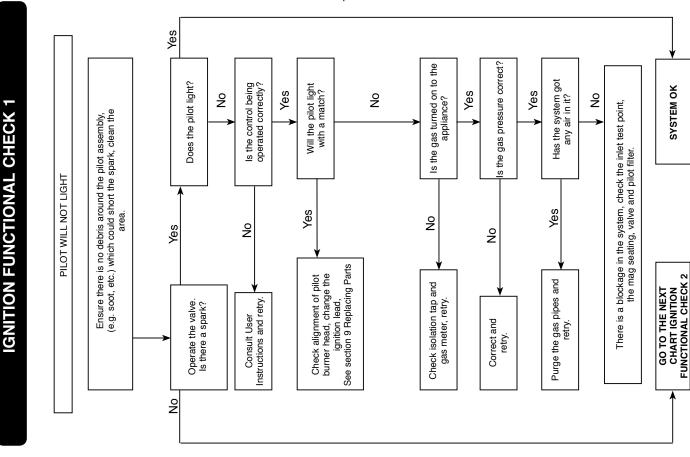
### 1.1 **Before Testing:**

- Conduct a gas soundness test for the property ensuring there are no leaks before servicing.
- Check the operation of the appliance before testing.

### 1.2 Special checks:

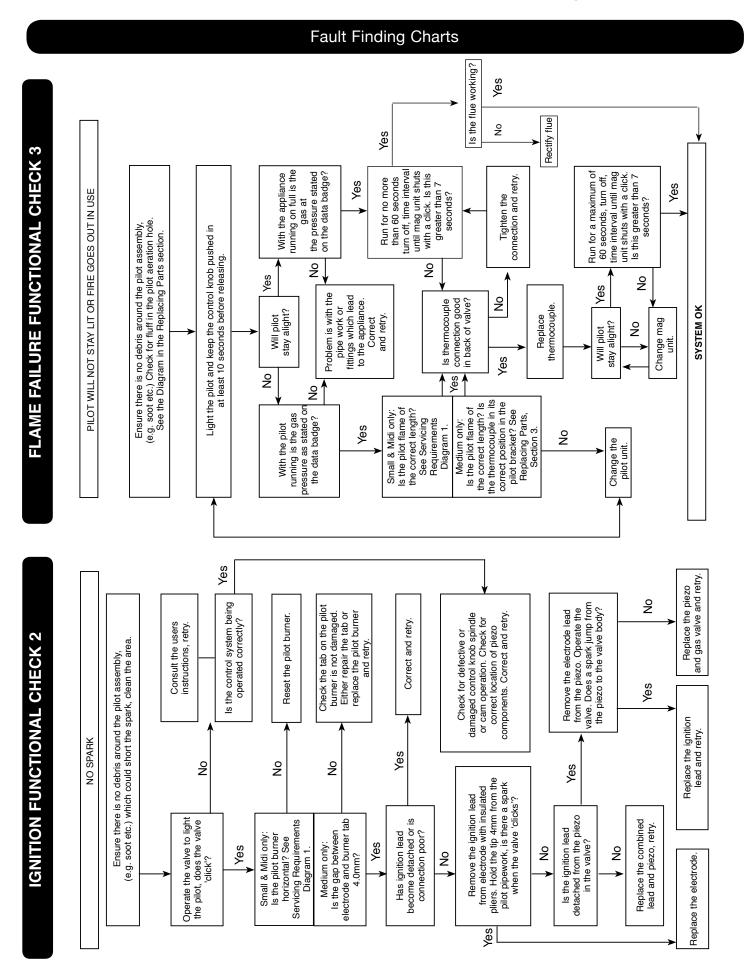
- -Clean the burner using a vacuum cleaner with a soft brush attachment. Ensure all debris is removed from the burner ports.
- Clean away lint or fluff from the pilot.
- Clean away lint or fluff from under the burner.
- Check the spark gap on the pilot is correct.
  Ensure that the glass frame is secured correctly and that all retaining screws are in place.
- 1.3 Correct any faults found during the initial test.
- Re-commission the appliance in accordance with 1.4 Commissioning Procedures.
- Advise the customer of any remedial work undertaken. 1.5







# Servicing Instructions





# Servicing Instructions - Replacing Parts

### 1. General

1.1 All main components can be replaced without removing the appliance from its installation.

IT IS ESSENTIAL THAT THE GAS SUPPLY TO THE APPLIANCE IS TURNED OFF AT THE ISOLATION DEVICE BEFORE PROCEEDING FURTHER.

1.2 Removal of Flue

If, for any reason, the flue has to be removed from the appliance, the seal must be replaced in the inner spigot.

### 2. Decorative Front



IMPORTANT: THE OUTER PANELLING OF THE RIVA VISION IS MADE FROM GLASS. USE CAUTION WHEN INSTALLING, REMOVING AND STORING AS THE COMPONENTS ARE FRAGILE AND COULD BREAK UNLESS HANDLED CAREFULLY.

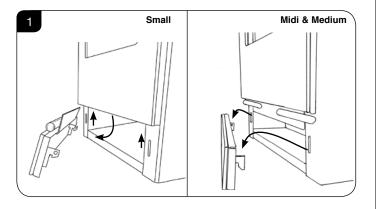
2.1 Remove the glass plinth to access the controls:

### **Small**

Lift the hooks clear of the slots on the front of the appliance and lower so that the tab on the glass plinth clears the glass front, see Diagram 1.

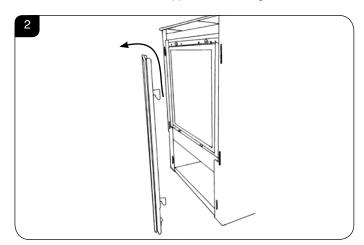
### Midi & Medium

Lift the hooks clear of the slots on the front of the appliance, see Diagram 1.



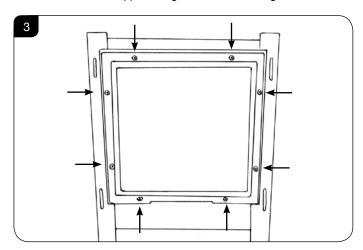
### **All Models**

2.2 Remove the glass front to gain complete access to the control valve and the viewing aperture by lifting the hooks clear of the slots on the front of the appliance, see Diagram 2.



### 3. Window Frame Assembly

3.1 Using screwdriver remove the eight screws securing the window panel to the appliance, see Diagram 3. Take care to support the glass when removing the screws.



- 3.2 Place carefully to one side.
- 3.3 The glass frame must be refitted to the appliance following cleaning or servicing. Hold in position and secure with the screws.
- 3.4 Replace ALL of the securing screws ensuring that a screw is present in all fixing slots.



UNDER NO CIRCUMSTANCES SHOULD THE APPLIANCE BE USED IF ANY OF THE GLASS FRAME RETAINING SCREWS ARE LOOSE OR MISSING.



# Servicing Instructions - Replacing Parts

# 4. Baffle & Ceramic Liners (Small & Midi only)

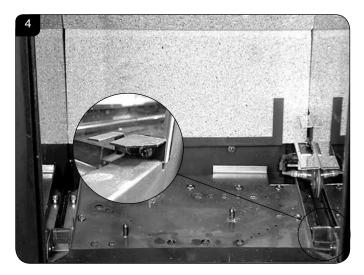
To access the burner tray and interior workings of the appliance it may be necessary to remove the baffle and the liners.

### 4a. Liners (Small Vision only)

### **BAFFLE**

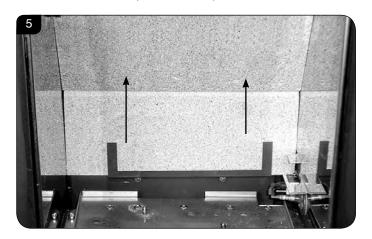
- 4.2 There is no requirement to remove the baffle for servicing.
- 4.3 The burner can be accessed without the need to remove the side liner panels. If they need to be taken out then first remove the screws securing the two brackets on either side of the firebox.

The panels will now slide forward, see Diagram 4.

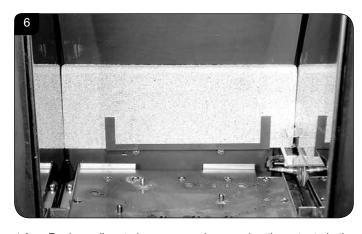


### **LINERS**

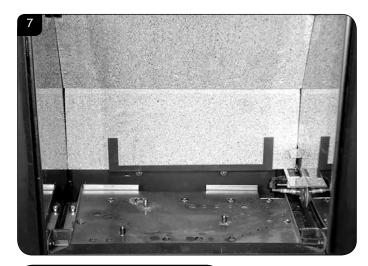
4.4 Gently lift the upper rear liner and pull forwards.
 With the panel raised it should be possible to remove from the liner brackets, see Diagram 5.
 Note: It may be necessary to use a flat object like a screwdriver to separate the two panels.



4.5 Slide the lower rear liner up and out of the lower bracket, see Diagram 6.



4.6 Replace all parts in reverse order ensuring the cutouts in the rear of the lower panel fit over the screws on the back of the firebox, see Diagram 7.



4b. Baffle & Liners (Midi Vision Only)

### **BAFFLE**

4.7 The baffle must be removed before the liners can be taken out of the appliance.

To do this undo the two screws securing it to the roof of the firebox, see Diagram 8.



4.8 The baffle can now be removed through the front of the appliance.

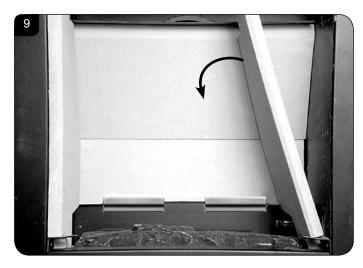


# Servicing Instructions - Replacing Parts

### **CERAMIC LINERS**

Once the baffle has been placed carefully to one side the liners can then been taken out in the following order.

4.9 To remove the Left Hand liner first tilt inwards towards the centre of the firebox before lifting up and pulling out through the front of the firebox, see Diagram 9.



4.10 To remove the Right Hand liner first tilt inwards towards the centre of the firebox before lifting up and pulling out through the front of the firebox, see Diagram 9.

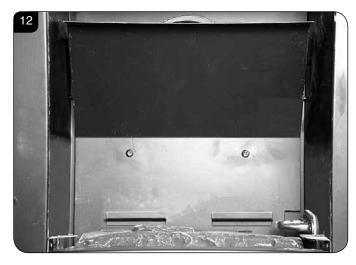
The two side liners also support the raised rear liner. Taking out the side liners will allow the rear liner to drop down so ensure it is supported and removed carefully, see Diagram 10.



4.11 The lower rear liner does not need to be removed from the bracket in order to access the burner tray for maintenance, but can be lifted off in order to clean or replace, see Diagram 11.



4.12 With the liners and baffle removed the firebox is clear for cleaning and maintenance, see Diagram 12.



4.13 To replace the liners liner and baffle reverse these procedures.



## 4c. Baffle & Liners (Medium Vision Only)

- 4.14 To access the burner tray and interior workings of the appliance it may be necessary to remove the baffles and the liners.
- 4.15 This appliance has 2 baffles, 1 metal and 1 vermiculite, that must be removed before the liners can be taken out of the appliance.
- 4.16 Remove the logs.

#### **METAL BAFFLE**

To remove the metal baffle:

4.17 Undo the 3 screws securing it to the roof of the firebox, see Diagram 13.

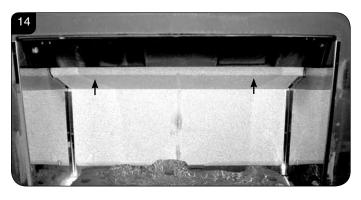


4.18 The baffle can now be removed through the front of the appliance.

#### **VERMICULITE BAFFLE**

To remove the vermiculite baffle:

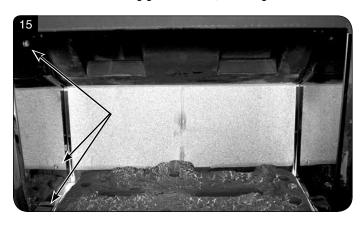
4.19 Lift the vermiculite baffle and slide out through the front of the appliance, see Diagram 14.



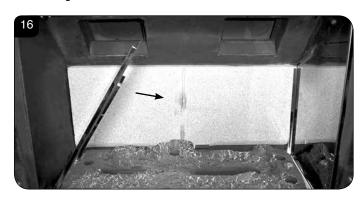
Once the baffles have been placed carefully to one side the liners can then been taken out in the following order.

#### **REFLECTIVE LINERS**

4.20 To remove the left hand liner undo the 3 screws, including the 1 under the log guard bracket, see Diagram 15.



- 4.21 Remove the log guard bracket.
- 4.22 Tilt the liner inwards towards the centre of the firebox before lifting up and pulling out through the front of the firebox, see Diagram 16.

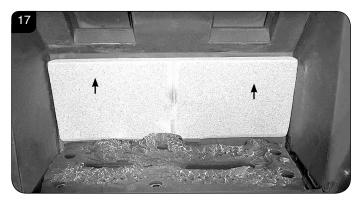


- 4.23 To remove the right hand liner undo the 3 screws, including the 1 under the log guard bracket, see Diagram 15.
- 4.24 Remove the log guard bracket.
- 4.25 Tilt the liner inwards towards the centre of the firebox before lifting up and pulling out through the front of the firebox, see Diagram 16.



#### **VERMICULITE LINER**

- 4.26 The rear liner does not need to be removed in order to access the burner tray for maintenance, however it is advisable to remove the rear panel to avoid possible damage and to clean or replace.
- 4.27 To remove the back panel lift out of the bracket and remove through the front of the appliance, see Diagram 17.



4.28 With the liners and baffle removed the firebox is clear for cleaning and maintenance, see Diagram 18.

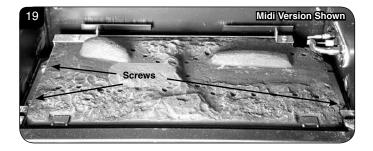


### 5. Main Burner

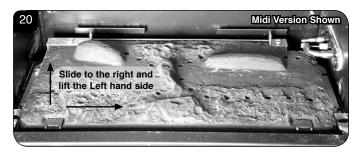
5.1 To replace the main burner:

Remove the baffle and enamel liners, see Section 4.

5.2 Remove the three securing screws from the edges of the burner, see Diagram 19.



5.3 Slide the burner fully to the right whilst lifting the Left Hand side clear of the bracket, see Diagram 20.



5.4 Slide the burner back to the left and out of its location.

IMPORTANT: Take care when removing the burner not to damage the ceramic pad with the pilot unit attached.

Refit in reverse order

### 6. Control Assembly

6.1 It is not necessary to remove the complete control assembly to service or replace parts of this appliance. The following sections will detail how to individually remove and replace each element.

### 7. Pilot Unit

### 7a. Small & Midi

The pilot assembly consists of 4 components, which can be individually changed, these are:

Pilot burner bracket.

Pilot Injector

Electode

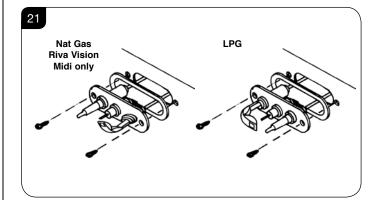
Thermocouple.

Gasket.

7.1 Turn the gas supply off at the isolation device, remove the door and place to one side, carefully remove the ceramic fuel bed components.

### Pilot Burner Bracket

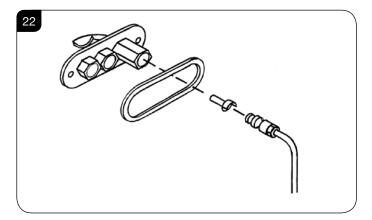
7.2 Remove the two fixing screws from the pilot bracket, see Diagram 21. Gently draw the assemble away from the firebox to give access to the nuts and ignition lead. NOTE: TAKE CARE NOT TO DAMAGE THE GASKET.





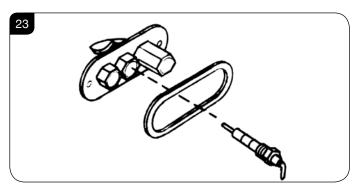
### Pilot Injector

7.3 Undo the compression nut on the pilot feed pipe and withdraw the injector which will be hooked onto the olive. When replacing an injector always make sure it is hooked onto the olive before inserting it into the pilot burner, see Diagram 22.



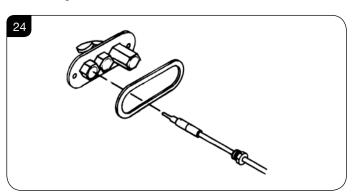
### Electrode

7.4 Disconnect the ignition lead and undo the retaining nut. The electrode can now be removed, note the orientation of the electrode terminal when reassembling, see Diagram 23.



### Thermocouple

7.5 Undo the retaining nut and withdraw the thermocouple. Undo the thermocouple from the back of the gas valve, see Diagram 24. Reassemble in reverse order. Do not overtighten.



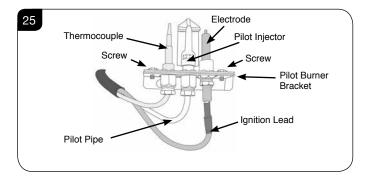
### Gasket

7.6 Disconnect all the above components and withdraw the gasket. If it is damaged, replace with a new item. Always replace the gasket first when reassembling the pilot components.

### 7b. Medium

The pilot assembly consists of 4 components which can be individually changed:

Pilot burner bracket Electrode Pilot injector Thermocouple



NOTE: Ensure the sealant surrounding the Electrode and Thermocouple leads is replaced if disturbed or removed whilst gaining access to these components.

7.7 Turn the gas supply off at the isolation device, remove the door and place to one side, carefully remove the ceramic fuel bed components.

### Pilot Burner Bracket

To remove the Pilot Burner Bracket:

- 7.8 First remove the electrode, pilot pipe and thermocouple as described in the following sections.
- 7.9 Remove the 2 screws securing the bracket. The pilot burner bracket can now be removed.
- 7.10 Replace in reverse order.

### Electrode

- 7.11 Pull the ignition lead off the electrode and undo the retaining nut, see Diagram 25.
- 7.12 Replace with a new electrode. Do not overtighten the nut; this could break the component.
- 7.13 Replace the ignition lead by pushing the spade connector onto the terminal (electrode).



### Pilot Injector

- 7.14 Undo the pilot pipe from the gas valve and from the underside of the pilot burner, see Diagram 25.
- 7.15 Remove the pipe and the injector drops out from the burner.

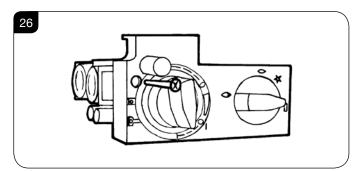
### Thermocouple

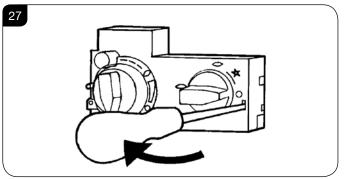
- 7.16 Disconnect the thermocouple from the gas valve.
- 7.17 Undo the thermocouple nut in the back of the pilot bracket half a turn. This releases the thermocouple.
- 7.18 When replacing with a new thermocouple, take care to bend the new component to the same shape as the thermocouple just removed.
- 7.19 To refit the thermocouple into the pilot bracket, ensure it is pushed fully into the hole. There is a stop on the thermocouple to set the height.
- 7.20 Lock the retaining nut just enough to grip the thermocouple.
- 7.21 Connect the thermocouple to the valve taking care not to overtighten.

### 8. Ignition Lead

- 8.1 Follow the Pilot Unit instruction to access the back of the pilot assembly.
- 8.2 Disconnect the ignition lead from the electrode.
- 8.3 Remove the front cover from the control valve by removing the retaining screw, see Diagram 26 and gently levering clear with flat bladed screwdriver, see Diagram 27.

NOTE: There is a small cylindrical metal spacer inside the cover, this must be kept and replaced on the fixing screw on re-assembly





- 8.4 Disconnect the other end of the ignition lead from the valve body noting the route of the ignition lead.
- 8.5 Replace with a new ignition lead following the same route as the old one.
  - Replace the valve cover and the pilot assembly.
- 8.6 Check operation of the new ignition lead.

### 9. Piezo

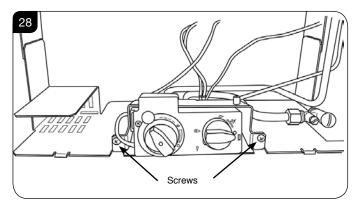
- 9.1 The piezo assembly used on this appliance is not serviceable and is not likely to fail.
- 9.2 If a new piezo is required it will be necessary to change the valve, see Section 10.

### 10. Gas Valve

- 10.1 To remove the valve turn off the gas supply at the isolation device.
- 10.2 Remove the main burner, see Section 6.
- 10.3 From inside the firebox remove the locknut from the injector, see Section 11.

### Small & Midi

- 10.4 Remove the pilot feed pipe from the pilot unit, see Section 7.
- 10.5 Remove the 2 screws at the front of the valve bracket, see Diagram 28.



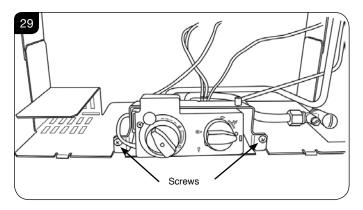
- 10.6 Slide the bracket slightly to the right and pull forward to access the valve connections.
- 10.7 Proceed to 10.11.



### Medium

Due to limited access to the pilot feed pipe connection at the pilot unit it is only necessary for this to be removed from the gas valve.

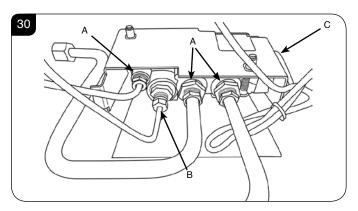
10.8 Remove the 2 screws at the front of the valve bracket, see Diagram 29.



- 10.9 Slide the bracket slightly to the right and pull forward to access the valve connections.
- 10.10 Proceed to 10.11.

### All Models

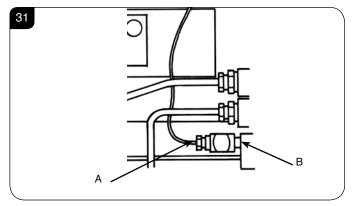
- 10.11 Disconnect the 2 x 8mm and 1 x 4mm gas pipe fittings at the back of the gas valve, see Diagram 30 (A).
- 10.12 Disconnect the thermocouple, see Diagram 30 (B).



- 10.13 Disconnect the ignition lead from the gas valve, see Diagram 30 (C)
- 10.14 Remove the cover, see Section 8.3.
- 10.15 Undo the 2 screws securing the gas valve to the appliance and remove the valve.
- 10.16 Replace in reverse order.
- 10.17 Check all joints for gas leaks and check operation of the thermocouple and ignition lead.

### 11. Magnetic Safety Valve

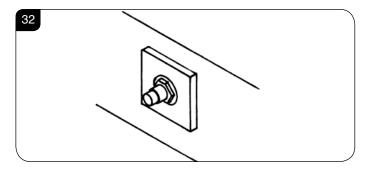
- 11.1 Turn the gas supply off at the isolation device.
- 11.2 Undo the thermocouple connection from the back of the gas valve, Diagram 31 (A).
- 11.3 Undo the magnetic valve-retaining nut from the back of the control valve, see Diagram 31 (B).
- 11.4 Gently tap out the magnetic valve and replace with a new unit
- 11.5 Replace the retaining nut and tighten.



- 11.6 Secure the thermocouple connection in the rear of the gas control. (Do not overtighten).
- 11.7 Turn the gas supply on and check the entire pipework and valve joints for any leaks.

### 12. Main Injector

- 12.1 To remove the main injector turn off the gas supply at the isolation device.
- 12.2 Remove the main burner, see Section 5.
- 12.3 Undo the compression nut from the feed pipe at the gas control under the appliance.
- 12.4 Working from inside the firebox remove the lock nut from the injector, see Diagram 32.



- 12.5 Extract the injector with the feed pipe from beneath the appliance.
- 12.6 Holding the injector with a spanner:
- 12.7 Undo the feed pipe. Note the orientation of the Injector.



- 12.8 Re-assemble in reverse order.
- 12.9 Turn on the gas supply and check for leaks.

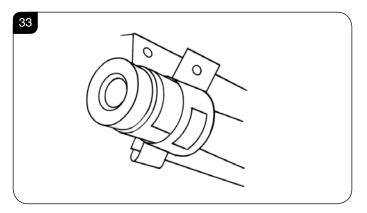
### 13. Primary Aeration Plate

NOTE: Not all models have aeration plates. Please refer to the Technical Specification.

- 13.1 To replace the primary aeration plate turn off the gas supply at the isolation device.
- 13.2 Remove the burner, as described in Installation Instructions, Replacing Parts, Section 5.

### Small & Midi

- 13.3 Remove the fixing screw and slide the plate off the venturi.
- 13.4 Replace with the correct size plate and secure with the screw. Ensure the lower edge of the plate is located over the venturi flange, see Diagram 33.

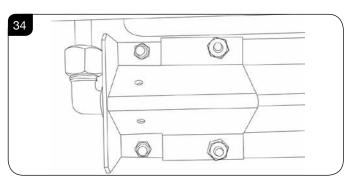


13.5 Reassemble in reverse order.

NOTE: Even if no aeration plate is required, the small screw must be replaced.

### Medium

- 14.6 Remove the fixing nuts and slide the plate off the venturi.
- 14.7 Replace with the correct size plate and secure with the nuts. Ensure the lower edge of the plate is located over the venturi flange, see Diagram 34.



14.8 Reassemble in reverse order.

### 14. Changing Between Gas Types

A kit of parts is available for this - Contact your Gazco retailer for further information.

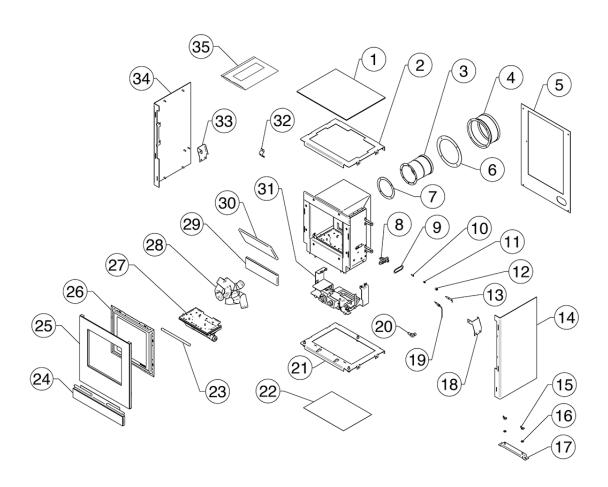
Always quote the Model number and Serial number when ordering any spare parts.

### 15. Control Upgrade

See Installation Instructions, Section 2.



### 16. Spare Parts List - Riva Vision Small

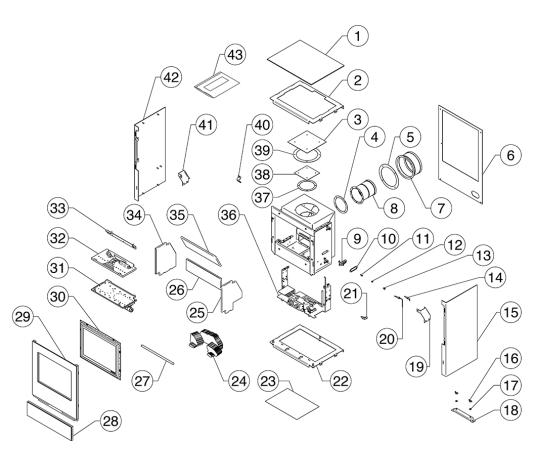


No.	0	Part Code		
NO.	Component	Natural Gas	LPG	Quantity
1	Glass Panel Assembly	GZ9	9591	1
2	Top Plate	GZ8	8689	1
3	Inner Spigot	MEC	0231	1
4	Outer Spigot	MEC	0232	1
5	Back Panel	GZ8	8687	1
6	Outer Gasket	CEC	)211	1
7	Inner Flue Gasket	CE0210		1
8	Pilot Burner Body	PI0051		1
9	Pilot Gasket	PI0052		1
10	Pilot Injector	PI0026	PI0015	1
11	Hook Olive	PI0013		1
12	Hook Nut	PI0	014	1
13	Electrode	PI0053		1
14	RH Panel Assembly	GZ8	3751	1
15	M6 Wing Nut	C94	225	2
16	1/4" Washer	FA0024 2		
17	Stove Floor Fixing Bracket	GZ9	744	1
18	Rear Firebox Bracket RH	GZ8	3715	1

			Part Code	
No.	Component	Natural Gas	LPG	Quantity
19	Thermocouple	PI0	010	1
20	Injector	IN0040 Size 185	IN0071 Size 90	1
21	Base Plate	GZ8	8690	1
22	Instruction Manual	PR2	2029	1
23	Log Bar	GZ1	3218	1
24	Control Cover Assembly	GZ12049		1
25	Main Door Assembly	GZ12046		1
26	Glass & Frame Assembly	GZ9	9701	1
27	Burner Assembly	GZ12754	GZ12755	1
28	Log Set	CE1	1559	1
29	Back Ceramic Panel	CE1	560	1
30	Top Ceramic Panel			1
31	Control Assembly	GZ13182N	GZ13182P	1
32	Aeration Plate	GZ2370	GZ3966	1
33	Rear Firebox Bracket LH	GZ8716 1		1
34	LH Panel Assembly	GZ8750 1		1
35	Embaglow Steel Fibre	GZ8	3471	1



### 16. Spare Parts List - Riva Vision Midi Rear Exit

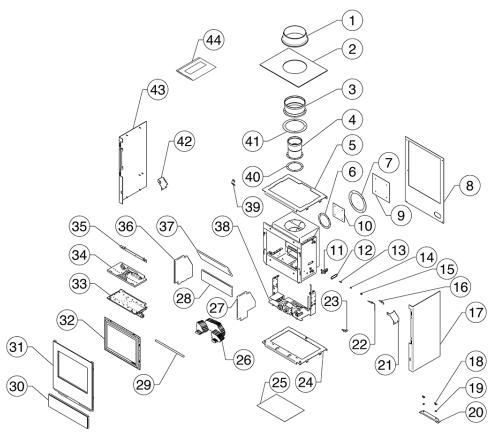


	Part Code			
No.	Component	Natural Gas	LPG	Quantity
1	Glass Panel Assembly - Top	GZ9	594	1
2	Top Plate	GZ8	8651	1
3	Outer Flue Blanking Plate	GZ1	321	1
4	Inner Flue Spigot Gasket	CEC	210	1
5	Outer Flue Spigot Gasket	CEC	)211	1
6	Back Panel	GZ9	9485	1
7	Outer Spigot	MEC	0232	1
8	Inner Spigot	MEC	0231	1
9	Pilot Burner Bracket	PI0051		1
10	Pilot Gasket	PI0052		1
11	Pilot Injector	PI0026	PI0015	1
12	Hook Olive	PI0013		1
13	Hook Nut	PI0014		1
14	Electrode	PI0053		1
15	RH Panel Assembly	GZ9473		1
16	M6 Wing Nut	C94225		2
17	1/4" Washer	FA0024		2
18	Stove Floor Fixing Bracket	GZ9744		1
19	Rear Firebox Bracket RH	GZ8710		1
20	Thermocouple	PI0	011	1
21	Elbow Injector	IN0060 Size 158	IN0054 Size 110	1

	_		Part Code	
No.	Component	Natural Gas	LPG	Quantity
22	Base Plate	GZ8	8652	1
23	Instruction Manual	PR2	2029	1
24	Log Set	CEO	960	1
25	RH Ceramic Panel	CE1	014	1
26	Back Ceramic Panel	CE1	015	1
27	Log Bar	GZ9	590	1
28	Control Cover Assembly	GZ8	8665	1
29	Main Door Assembly	GZ8	8656	1
30	Glass & Frame Assembly	GZ9748		1
31	Burner Assembly	GZ9646	GZ9647	1
32	Base Ceramic Panel	CE0997	CE1024	1
33	Rear Log Retainer	GZ9553	GZ9758	1
34	LH Ceramic Panel	CE1013		1
35	Top Ceramic Panel	CE1	030	1
36	Control Assembly	GZ12254N	GZ12254P	1
37	Inner Flue Spigot Gasket	CEO	210	1
38	Inner Flue Blanking Plate	GZ1320		1
39	Outer Flue Spigot Gasket	CE0211		1
40	Aeration Plate	GZ3	8869	1
41	Rear Firebox Bracket LH	GZ8	3712	1
42	LH Panel Assembly	GZ9	9471	1
43	Embaglow Steel Fibre	GZ8	3471	1



## 16. Spare Parts List - Riva Vision Midi Top Exit

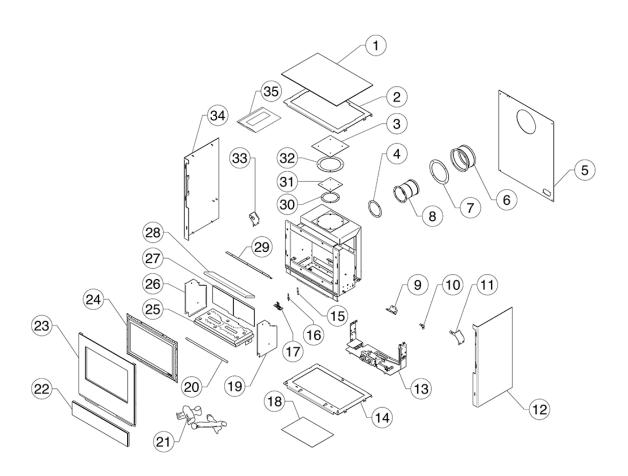


No.	0	Part Code		
NO.	Component	Natural Gas	LPG	Quantity
1	Cast Flue collar	854	3GB	1
2	Glass Panel Assembly - Top	GZ9	595	1
3	Outer Spigot	MEC	0232	1
4	Inner Spigot	MEC	0231	1
5	Top Plate	GZ8	651	1
6	Inner Flue Spigot Gasket	CEC	210	1
7	Outer Flue Spigot Gasket	CEC	211	1
8	Back Panel	GZ9	485	1
9	Outer Flue Blanking Plate	GZ1321		1
10	Inner flue Blanking Plate	GZ1320		1
11	Pilot Burner Body	PI0051 1		1
12	Pilot Gasket	PI0052 1		1
13	Pilot Injector	PI0026 PI0015		1
14	Hook Olive	PI0013 1		1
15	Hook Nut	PI0014 1		1
16	Electrode	PI0053 1		1
17	RH Panel Assembly	GZ9473 1		1
18	M6 Wing Nut	C94225 2		2
19	1/4" Washer	FA0024 2		
20	Stove Floor Fixing Bracket	GZ9744 1		1
21	Rear Firebox Bracket RH	GZ8	710	1
22	Thermocouple	PI0	011	1

		Part Code		
No.	Component	Natural Gas	LPG	Quantity
23	Elbow Injector	IN0060 Size 158	IN0054 Size 110	1
24	Base Plate	GZ8	652	1
25	Instruction Manual	PR2	029	1
26	Log Set	CEC	960	1
27	RH Ceramic Panel	CE1	014	1
28	Back Ceramic Panel	CE1	015	1
29	Log Bar	GZ9	590	1
30	Control Cover Assembly	GZ8	665	1
31	Main Door Assembly	GZ8656		1
32	Glass & Frame Assembly	GZ9	748	1
33	Burner Assembly	GZ9646	GZ9647	1
34	Base Ceramic Panel	CE0997	CE1024	1
35	Rear Log Retainer	GZ9553	GZ9758	1
36	LH Ceramic Panel	CE1013		1
37	Top Ceramic Panel	CE1	030	1
38	Control Assembly	GZ12254N	GZ12254P	1
39	Aeration Plate	GZ3869		1
40	Inner Flue Spigot Gasket	CE0210 1		1
41	Outer Flue Spigot Gasket	CEC	211	1
42	Rear Firebox Bracket LH	GZ8712 1		1
43	LH Panel Assembly	GZ9	471	1
44	Embaglow Steel Fibre	GZ8	471	1



### 16. Spare Parts List - Riva Vision Medium Rear Exit

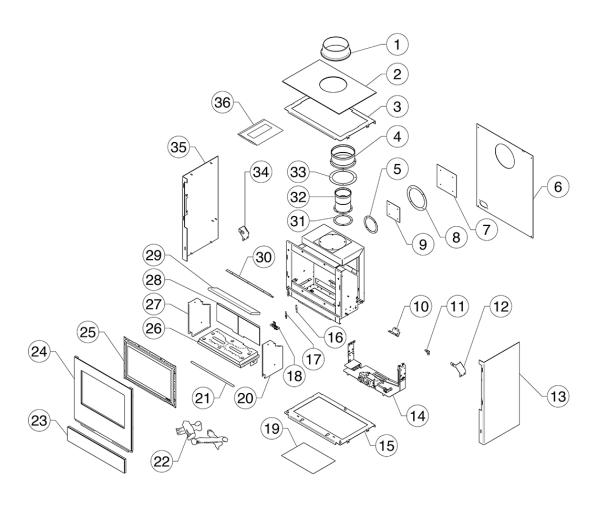


Na	0	Part Code		
No.	Component	Natural Gas	LPG	Quantity
1	Top Glass Panel Assembly	GZ1	1156	1
2	Top Plate	GX8	8861	1
3	Outer Box Blanking Plate	GZ1	321	1
4	Inner Spigot Gasket	CEC	)210	1
5	Rear Panel	ME	3860	1
6	Outer Spigot	MEC	0232	1
7	Outer Spigot Gasket	CE0211		1
8	Inner Spigot	MEC0231		1
9	Aeration Plate	GZ11217	GZ10411	1
10	Injector	IN0028	IN0040	1
11	RH Fire Box Bracket	GZ10913		1
12	RH Panel Assembly	GZ8	8857	1
13	Control Assembly	GZ12256		1
14	Base Plate	GZ8852		1
15	Electrode	PI0075		1
16	Thermocouple	PI0074 1		1
17	Pilot	PI0069	PI0070	1
18	Instruction Manual	PR2029		1

	Commonant	Part Code		
No.	Component	Natural Gas	LPG	Quantity
19	RH Reflective Panel	GZ1	1015	1
20	Log Bar	GZ1	1041	1
21	Log Set	CE1	304	1
22	Control Cover Assembly	GZ1	1026	1
23	Main Door Assembly	GZ1	1025	1
24	Glass Door Assembly	GZ1	1042	1
25	Burner Assembly	GZ1	1001	1
26	LH Reflective Panel	GZ11014 1		1
27	Rear Liner Panel	CE1311 1		1
28	Top Liner Panel	CE1312 1		1
29	Top Baffle	GZ11544 1		1
30	Inner Blanking Plate Gasket	CE0210 1		1
31	Inner Box Blanking Plate	GZ1320 1		1
32	Outer Blanking Plate Gasket	CE0211 1		1
33	Rear LH Firebox Bracket	GZ10912 1		1
34	LH Panel Assembly	GZ8859 1		1
35	Embaglow Steel Fibre	GZ8	3471	1



### 16. Spare Parts List - Riva Vision Medium Top Exit

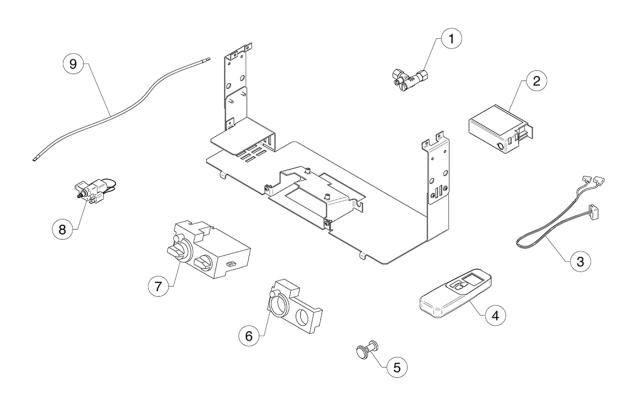


No.	Commonant		Part Code	
NO.	Component	Natural Gas	LPG	Quantity
1	Top Glass Panel Collar	854	8GB	1
2	Top Glass Panel Assembly	GZ1	1157	1
3	Top Plate	GZ8	8861	1
4	Outer Spigot	MEC	0232	1
5	Inner Blanking Plate Gasket	CEC	210	1
6	Rear Panel	ME	3860	1
7	Outer Box Blanking Plate	GZ1321		1
8	Outer Blanking Plate Gasket	CE0211		1
9	Inner Box Blanking Plate	GZ1320		1
10	Aeration Plate	GZ11217	GZ10411	1
11	Injector	IN0028	IN0040	1
12	RH Firebox Bracket	GZ10913		1
13	RH Panel Assembly	GZ8857		1
14	Control Assembly	GZ12256		1
15	Base Plate	GZ8852		1
16	Electrode	PI0075 1		1
17	Thermocouple	PI0	074	1
18	Pilot	PI0069	PI0070	1

Na	0	Part Code		
No.	Component	Natural Gas	LPG	Quantity
19	Instruction Manual	PR2	029	1
20	RH Reflective Panel	GZ1	1015	1
21	Log Bar	GZ1	1041	1
22	Log Set	CE1	304	1
23	Control Cover Assembly	GZ1	1026	1
24	Main Door Assembly	GZ1	1025	1
25	Glass Door Assembly	GZ1	1042	1
26	Burner Assembly	GZ11001 1		1
27	LH Reflective Panel	GZ11014 1		1
28	Rear Liner Panel	CE1311 1		1
29	Top Liner Panel	CE1312 1		1
30	Top Baffle	GZ11544 1		1
31	Inner Spigot Gasket	CE0210 1		1
32	Inner Spigot	MEC0231 1		1
33	Outer Spigot Gasket	CE0211 1		1
34	Rear LH Firebox Bracket	GZ10912 1		1
35	LH Panel Assembly	GZ8859 1		
36	Embaglow Steel Fibre	GZ8	471	1



### 16. Spare Parts List - Control Assembly



No.	Component	Part Code	Quantity
1	Inlet Isolation Valve	GC0095	1
2	Thermostatic Receiver	EL0236	1
3	Thermostatic Receiver Cable	EL0238	1
4	Thermostatic Handset	EL0240	1
5	Mag. Unit	GC0166	1
6	Control Valve Cover	GC0087	1
7	Control Valve	GC0088K	1
8	Geared Motor	EL0234	1
9	Ignition Lead	GC0090	1



# Service Records

1ST SERVICE	2ND SERVICE
Date of Service	Date of Service
Next Service Due	Next Service Due
Signed	Signed
Retailer's Stamp/Gas Safe Registration Number	Retailer's Stamp/Gas Safe Registration Number
3RD SERVICE	4TH SERVICE
Date of Service	Date of Service
Next Service Due	Next Service Due
Signed	Signed
Retailer's Stamp/Gas Safe Registration Number	Retailer's Stamp/Gas Safe Registration Number
5TH SERVICE	6TH SERVICE
Date of Service	Date of Service
Next Service Due	Next Service Due
Signed	Signed
Retailer's Stamp/Gas Safe Registration Number	Retailer's Stamp/Gas Safe Registration Number
7TH SERVICE	8TH SERVICE
Date of Service	Date of Service
Next Service Due	Next Due
Signed	Signed
Retailer's Stamp/Gas Safe Registration Number	Retailer's Stamp/Gas Safe Registration Number
9TH SERVICE	10TH SERVICE
Date of Service	Date of Service
Next Service Due	Next Service Due
Signed	Signed
Retailer's Stamp/Gas Safe Registration Number	Retailer's Stamp/Gas Safe Registration Number

E&OE